

NHPUC No. 5 - Telephone

WILTON TELEPHONE COMPANY

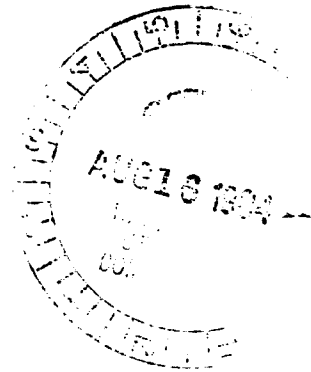
Wilton, New Hampshire

SUPPLEMENT NO. 1

TARIFF

for

TELEPHONE SERVICE



Effective in the exchange area of

Wilton Telephone Company

NR 84-226

Order 17,209

Issued: August 15, 1984

Issued By: *James A. Skaggs*

Effective: September 15, 1984

Title: _____

President

Wilton Telephone

Original

This supplement provides for conformance with the Federal Communications Commissions First Report and Order in Docket 84-182 concerning Customer Owned Premises Wiring dated April 26, 1984

CUSTOMER OWNED PREMISES WIRING

Parties other than the Telephone Company may provide and install one and two-line business and residential non-system Customer Owned Premises Wiring.

In all cases where Customer Owned Premises Wiring is installed the Telephone Company shall install a Network Interface Device. The Network Interface Device will be the "Demarcation Point" between the facilities owned and provided by the Telephone Company and those owned and provided by the customer and will be installed on the customers side of the Telephone Company provided protector on the exterior of the building. All Network Interface Devices installed by the Telephone Company will include a standard modular jack as required by the Federal Communications Commission for purposes of testing Telephone Company provided facilities by the customer.

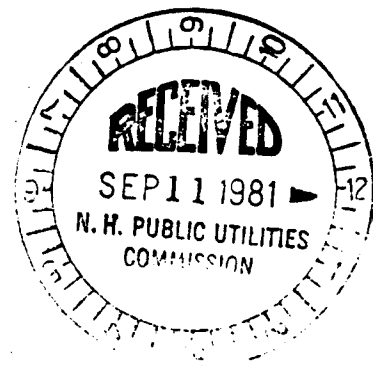
All applicable charges specified elsewhere in this tariff shall apply for the establishment and rearrangement of service.

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Issued By: Stuart S. Draper
Title: President Stuart S. Draper

NHPUC No. 5 - TELEPHONE
SUPERSEDING NHPUC No. 4

NHPUC NO. 5 - TELEPHONE
WILTON TELEPHONE COMPANY
TARIFF
for
TELEPHONE SERVICE
in
THE TOWNS OF WILTON,
MILFORD, LYNDEBORO, TEMPLE,
MASON, MONT VERNON, NEW HAMPSHIRE



Issued: SEP 11 1981

Issued by:

Stuart S. Draper
Stuart S. Draper

Effective: JUN 1 - 1982
~~SEP 1 - 1981~~

Title: President

DR81-243 - Order 15,689

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WILTON TELEPHONE COMPANY

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WILTON TELEPHONE COMPANY

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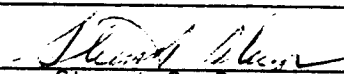
- Section 1 Main Telephone Exchange Service
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- *Section 2 "Sale of Equipment" previously appearing in this Section has been removed.
- *Section 3 "Miscellaneous and Supplemental Equipment" previously appearing in this Section has been removed.
- Section 4 Touch-Tone Service
- *Section 5 "Auxiliary Service" previously appearing in this Section has been removed.
- Section 6 Custom Call Service
- Section 7 Extension and Tie Lines
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WILTON TELEPHONE COMPANY

- Section 10 Temporary Suspension of Service
- *Section 11 "Voice Recorder Equipment" previously appearing in this section has been deleted.
- *Section 12 "Automatic Answering and Recording Equipment" previously appearing in this section has been deleted.
- Section 13 "Private Branch Exchange Service" previously appearing in this section has been deleted except Original Page 6 "Private Branch Exchange Service - Trunk Lines" has been included with "Main Telephone Exchange Service" in Part II-Local/Section 1", 5th Revised Page 1.
- *Section 14 "Key Telephone Systems and Key Equipment" previously appearing in this section has been deleted.
- Section 15 Connection with Customer-Provided Communications Systems or Equipment
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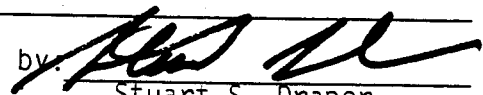
- Section 1 Service Charges
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- Section 3 "Interior Wiring" previously appearing in this section has been removed.
- Section 4 Construction Charges

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- Section 1 Switched access for use with Custom Network Services

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Stuart S. Draper
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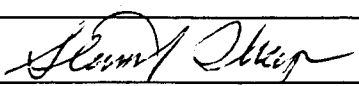
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DEFINITIONS OF TERMS

Listed below are clauses or sentences defining various terms used in the tariffs.

Accessories

Devices, other than customer-provided terminal equipment or communications systems which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to, the conductors in the communications path of the telephone system.

Additional Listing

A listing which is in addition to the initial or joint user listing provided with the customer's service.

Authorized Protective Connecting Module

The term Authorized Protective Connecting Module (APCM) denotes a protective unit designed by the Telephone Company and manufactured under the control of the Telephone Company quality assurance procedures. This unit is incorporated in a customer-provided answering device.

Authorized User

The term authorized user, as used in connection with exchange service, denotes those individuals authorized by the Telephone Company to use a customer's telephone service. It includes the members of his household, employees or agents of the customer, residential tenants of hotels, clubs, etc., and joint users as arranged for.

The term authorized user, as used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Telephone Company to use the customer's service.

Baud

The term baud denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

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WILTON TELEPHONE COMPANY

Building

A structure under one roof; also two or more such structures where (a) such structures directly adjoin each other, being separated only by a building wall; or (b) such structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures, and which passageway is also suitable for the installation and maintenance therein of interior telephone facilities; and (c) the major portion of the structures are occupied by the same customer.

Carrying Plant or Supporting Plant

Poles or conduit (including trenching) required for cable or wire facilities. In some instances tree hitches are considered to be carrying plant.

Central Office

A switching unit in a telephone system, providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Central Office Building

A building containing one or more central offices. There may be more than one central office building in an exchange and one central office building may serve more than one exchange.

Central Office Line

A main telephone exchange service or trunk line.

Centrex Service

A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from telephone stations of the system without intermediate handling by the centrex service attendant.

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WILTON TELEPHONE COMPANY

Channel

An electrical path furnished by the Telephone Company between two or more points, suitable for the purpose furnished and derived in such manner as the Telephone Company may elect. A single pair of wires may be used to provide more than one channel. A channel may be provided, in whole or in part, by cable, wire or radio.

Circuit

As generally used herein, a circuit is a channel.

Class of Service

The method of charging for local messages, namely unlimited, measured or semi-public.

Coin Telephone Service

A telephone exchange service equipped with a telephone having a device for collecting money in payment of telephone messages and used in connection with either public or semi-public service.

Communications Systems

The term communications systems, as used in connection with exchange service, denotes channels and other facilities which are capable, when not connected to exchange, message toll telephone or WATS service, of communication between customer-provided terminal equipment or between Telephone Company stations.

The term communications systems, as used in connection with private line service, denotes channels and other facilities which are capable, when not connected to private line services, of communication between customer-provided terminal equipment or Telephone Company stations.

Conforming Answering Device

The term conforming answering device denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an Authorized Protective Connecting Module and must bear a valid conformance number.

Conformance Number

The term conformance number denotes an identifying number assigned to a particular model of conforming answering device incorporating an Authorized Protective Connecting Module.

Connecting Arrangement

The term connecting arrangement denotes the equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company, or the direct electrical connection of Telephone Company facilities.

Connections

Acoustic Connection - A connection made by sound.

Direct Electrical Connection - A physical connection of the conductors in the communications path of the telephone system.

Inductive Connection - A connection made by using the electro-magnetic field generated by a telephone.

Customer

An individual, partnership, association, or corporation that arranges for service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Customer-Provided Terminal Equipment

Devices, apparatus and their associated wiring, provided by a customer which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

Data-Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protection criteria.

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DEMARCATIION POINT.....see PREMISES WIRE

DISTRIBUTING CENTER

Amplifying and bridging equipment at Telephone Company premises where program transmission channels, used in connection with loudspeakers, are interconnected to form a network for the distribution of program material to a number of loudspeaker locations.

DUPLEX SERVICE

Service which provides for simultaneous transmission in both directions.

EXCHANGE

A geographical unit established for the administration of communication service in a specified area. It generally consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an exchange.

EXCHANGE SERVICE

The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured, unlimited or semi-public service basis in accordance with the rates and regulations of the Tariff.

EXTENDED AREA SERVICE

Interexchange telephone service furnished at a flat rate between one or more exchange areas.

(N)

(N)

EXTENSION LINE

A private line channel to provide extension telephone service, in connection with main telephone exchange and private branch exchange telephone service, to locations not in the same building as the main telephone exchange service or PBX attendant's switchboard position.

FOREIGN CENTRAL OFFICE SERVICE

Exchange service furnished from a central office in a multi-office exchange which is other than that normally servicing the area in which the customer is located.

Issued: November 4, 1998

Issued by:

Stuart S. Draper

Effective: November 5, 1998

Title: President

DR-98-058

WILTON TELEPHONE COMPANY

FOREIGN EXCHANGE SERVICE

Exchange service furnished from an exchange other than that normally serving the area in which the customer is located.

GENERAL CABLE DISTRIBUTING PLANT

The cable provided primarily to distribute local exchange service to the general public.

GENERAL DISTRIBUTING PLANT

The carrying plant and associated wire or cable which provide service to the general public within an exchange.

GRADE OF SERVICE

The grade of service (as distinguished from class of service) is determined by the number of parties which a main telephone line is intended to serve.

HALF-DUPLEX SERVICE

Service which provides for transmission alternately in either direction, or for transmission in one direction only.

HEADSET

The term headset denotes a hands free multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers, normally worn on the head of the user for close talking, which provides for the transmission of human speech.

HIGHWAY CONSTRUCTION

Construction generally located along a public way or construction on a private way to serve more than one customer.

INITIAL CHARGE

See "Nonrecurring Charge."

INSIDE WIRE

See "Premises Wire."

INSTALLATION CHARGE

See "Nonrecurring Charge."

Issued: August 29, 1986

Issued by:

Stuart S. Draper

Effective: January 1, 1987

Title:

President

Intercommunication

Communication (1) over interior lines of a key telephone system or (2) communication between PBX system telephones.

Interexchange Channel

A communications path which interconnects exchanges.

Interface

That point on the premises of the customer, authorized user or joint user at which provision is made for connection of other than Telephone Company provided facilities to facilities provided by the Telephone Company.

Intraexchange Channel

A communications path which interconnects points within an exchange.

Joint User Service

This is a service which includes a listing in the alphabetical section of the Telephone Company directory and provides for the use of the customer's exchange telephone service facilities by a corporation, association, partnership or individual not associated with the customer in business.

Joint Use Arrangement

This is a service which permits the use of the customer's interexchange private line service by an individual, firm or corporation designated as a user of the private line service by the customer and to whom a portion of the charge for service will be billed.

Key Pulsing

A method of dialing by depressing button type keys on a line arranged for normal rotary dialing.

Issued: September 11, 1981 Issued by: Stuart S. Draper

Effective: October 21, 1981 Title: President

WILTON TELEPHONE COMPANY

Line Hunting

An arrangement whereby two or more central office lines or private branch exchange trunk lines furnished to a customer at a given location are grouped so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped and a busy signal is not given unless all the grouped lines are busy.

Local Channel

A communication path within an exchange connecting a customer's premises with an interexchange channel.

Main Listing / Main Telephone Listing

Usually the initial listing of a person who is held responsible for the service. In the case of a business service, the business name will be the main listing. (See also definition of Customer.)

Main Telephone

A telephone directly connected to the central office switching equipment by an individual or party line circuit or, a PBX or centrex telephone directly connected to the PBX and centrex switching equipment by an individual line circuit. Additional telephones beyond the main telephone are considered extension telephones.

Maximum Termination Liability

A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

Message

A completed communication between two telephone numbers. Messages may be classified as follows:

Local Message - A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

Toll Message (Long Distance Message) - A message between telephones in different local calling areas for which a message toll service charge applies.

Issued: September 11, 1981 Issued by: _____

Stuart S. Draper

Effective: October 21, 1981 Title: _____

President

Message Unit

The unit of measurement for charging for local messages.

Minimum Service Period

A stated length of time which a customer is expected to retain service at a specified location.

Miscellaneous Common Carrier

Miscellaneous common carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public land line message telephone service or public message telegraph service.

Move

The relocation, on the same premises, of equipment and wiring associated with a customer's service.

Multicentral Office Exchange

An exchange served by more than one central office building.

Multipling Arrangement

This an arrangement associated with a customer's trunk line, tie line, or main exchange service to provide for an additional appearance of a line when the service is multiplied between nonmultiple switchboard positions or between a switchboard and station equipment of another type.

Municipality

This term applies to a city, town or unincorporated place, but is not to be applied to any entity larger than a city, for example, a county.

Issued: September 11, 1981 Issued by: Stuart S. Draper

Effective: October 21, 1981 Title: President

WILTON TELEPHONE COMPANY

NETWORK CONTROL SIGNALING

The transmission of signals used in the exchange and message toll telephone system, which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, and other audible tone signals to control the operation for transmission and switching systems within the telephone network.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NETWORK INTERFACE

A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line at or within a customer's premises at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located at or within the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

NETWORK TERMINATING WIRE

Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface.

NONDIRECTORY LISTED SERVICE

Exchange service telephone numbers not listed in the Company's directory but carried in the Company's directory assistance records and given to any calling party on request.

NONLISTED SERVICE

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records. There are no restrictions against giving out these numbers if they are known. This service is provided only to customers that have other listed exchange service, either a complete listing or in directory assistance records only.

NONPUBLISHED SERVICE

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records and not available to the general public.

Issued: August 29, 1986

Issued by: Stuart S. Draper

Stuart S. Draper

Effective: January 1, 1987

Title: _____

WILTON TELEPHONE COMPANY

NONRECURRING CHARGE

A charge applying to the provision of certain items of service and equipment or facilities as distinguished from the Part VI service charge applicable for the establishment of telephone service.

NORMAL TYPES OF CONSTRUCTION

The term used to refer to aerial or underground construction.

PERSON-TO-PERSON CALLS

See Part V - Toll Telephone Service

PREMISES

All space in the same building in which one customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others and all space in different buildings on the same continuous property provided such buildings are occupied solely by one customer.

PREMISE WIRE

All wire on a customer's premises located beyond the network interface. It includes wiring within the same building or between buildings (except wiring in cables that contain network facilities) on the same continuous property and located on the customer's side of the network interface. In the absence of an FCC approved network interface or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the protector which links customer provided facilities with Telephone Company provided facilities. In all cases, access to the protector is limited to Wilton Telephone personnel. In the absence of a protector, premises wire is all telephone wire, excluding network terminating wire, beyond a minimum point of penetration on a customer's premises.

PRIVATE BRANCH EXCHANGE (PBX)/PRIVATE AUTOMATIC BRANCH EXCHANGE (PABX) SYSTEMS

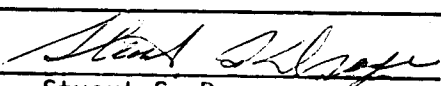
An arrangement of switching equipment, consisting of a manually operated attendant position or console, or dial switching apparatus, or both, with connecting central office and PBX telephones and lines.

PRIVATE LINE SERVICE

The channels or the channels and equipment furnished to a customer for communication between specified locations.

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Issued by:


Stuart S. Draper
President

Effective: January 1, 1987

Title:

WILTON TELEPHONE COMPANY

PRIVATE PROPERTY CONSTRUCTION

Construction of private property to serve one customer.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of private line interexchange mileage rates.

RESTORAL OF SERVICE

The return to active service following a period of temporary interruption for non-payment of bills, provided this return occurs prior to discontinuance of the service.

SAME CONTINUOUS PROPERTY

A continuous plot of ground occupied by one customer, or contiguous plots of ground which are occupied by the one customer, the plot or plots being within the same exchange. When a customer owns (or leases) and is the sole occupant of properties on both sides of a street, alley or railroad right-of-way, which properties otherwise would constitute a continuous plot, such properties shall be considered as constituting the same continuous property if such supporting structures as are required for the wire facilities between the properties are customer owned, either built by the customer or built by the Company at the customer's expense.

SECRETARIAL SERVICE

An arrangement of terminal equipment permitting the answering at one location of calls to main telephone lines of different customers at such times as these lines are unattended.

SECRETARIAL SERVICE EQUIPMENT

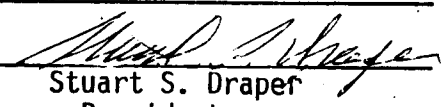
An arrangement of telephone service to be furnished at secretarial answering bureau locations where the termination of a customer's line will not be in a secretarial service board.

SERVICE CHARGE (SC)/SERVICE CONNECTION CHARGE (SCC)

A charge made in connection with the ordering or connection of certain services and equipment.

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Stuart S. Draper
President

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Title:

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dated December 19, 1986.

WILTON TELEPHONE COMPANY

SINGLE ENDED TERMINAL DEVICE

The term single ended terminal device denotes a terminal device which terminates only one line at a given time (e.g., headset).

STATION

The term station, as used in connection with private line services, denotes the transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private line service, or where the service involves only channels, denotes a point on a premises in which a channel is terminated. The term station, as used with local exchange service, denotes a telephone instrument or the location where it is terminated.

STATION-TO-STATION CALLS

See Part V - Toll Telephone Service.

TELEPHONE COMPANY (COMPANY)

The term "Telephone Company" and "Company" denote the Wilton Telephone Company unless otherwise stated.

TEMPORARY SUSPENSION OF SERVICE

An arrangement whereby service is made inoperative for a temporary period at the request of the customer.

TERMINATION CHARGE

The charge made when service for which a maximum termination liability applies, is terminated by the customer prior to the expiration of the minimum service period.

TIE LINE

A channel connecting two private branch exchange systems, two Centrex systems or a private branch exchange system and a Centrex system.

TRUNK LINE

A central office line terminating in a private branch exchange system, certain automatic call distributor and answering service systems or other switching equipment that utilizes pooled line facilities.

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Title:

Stuart S. Draper
President

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dated December 19, 1986.

NHPUC No. 5 - Telephone

WILTON TELEPHONE COMPANY

Definitions
Original Page 14

UNAUTHORIZED ATTACHMENT OR CONNECTION

Any customer-provided terminal equipment, communications systems or accessory which is attached to the facilities of the Telephone Company contrary to the provision of the tariff.

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Issued by:



Effective: January 1, 1987

Title:

Stuart S. Draper
President

Authorized by NHPUC Order No. 18514 in Case No. DE 86-154,
dated December 19, 1986.

GENERAL REGULATIONS

I. GENERAL

- A. The regulations specified herein are in addition to the regulations contained in other sections of this Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally.

II. APPLICATION OF TARIFF

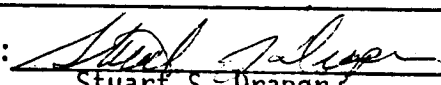
- A. Regulations and rates in this Tariff apply to all telephone service provided by the Company.

III. LIMITATIONS AND USE OF SERVICE

- A. Equipment and lines furnished by the Telephone Company on the premises of a customer, authorized user or agent of the Telephone Company are the property of the Telephone Company except as otherwise specifically provided upon the condition that such equipment and lines must be installed, relocated and maintained by the Telephone Company and that the Company's employees or designees may enter said premises at any reasonable hour to install, inspect or maintain the equipment, instruments and lines.
- B. Equipment furnished by the Telephone Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted.
- C. In case of damage, loss, theft or destruction of equipment and facilities furnished by the Company, the customer may be required to pay the expense incurred by the Company to replace or restore the equipment and facilities to its original condition.
- D. Service shall not be used in competition with the business of the Telephone Company and shall be used with care and in accordance with the rules of the Telephone Company and shall not be moved or removed except by the Telephone Company.

Issued: August 29, 1986

Issued by:


Stuart S. Draper

Effective: January 1, 1987

Title: President

Authorized by NHPUC Order No. 18514 in Case No. DE 86-154,
dated December 19, 1986.

WILTON TELEPHONE COMPANY

- E. No circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, except as provided in this tariff. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.
- F. The right is reserved to restrict the amount of other services furnished in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- G. The right is reserved to terminate the service of a party line customer where it appears that his use of the service excludes reasonable use by other parties on the same line
- H. The use of unlimited business exchange service is restricted to the customer, his agents and employees when engaged in his business and to joint users as arranged for. The use of unlimited residence exchange service is restricted to the customer and members of his household.
- I. For message units the initial period is five minutes for on or two unit messages. The overtime period is five minutes for one unit messages and three minutes for two unit messages. For each of the overtime periods one message unit applies.
- J. The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:
 - 1. The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable thereto.
 - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representations, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

Some material previously on this page has been deleted.

Issued: January 31, 1989

Issued by: 

Effective: January 9, 1986

Title: Stuart S. Draper
President

Issued in compliance with NHPUC Order No. 18,046 in DR 84-377 signed January 9, 1986.

WILTON TELEPHONE COMPANY

3. The use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
 4. The use of profane or obscene language.
 5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.
- K. Exchange line or Announcement lines, the primary purpose of which is to transmit a pre-recorded message, are not provided on a non-published basis.

For purposes of identification, customers with telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

Failure to comply with the provisions of this tariff shall be cause for termination of the service.

- L. The Telephone Company's obligation to furnish service or to continue to furnish service is dependant on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

Some material previously on this page has been deleted.

Issued: January 31, 1989

Issued by: Stuart S. Draper

Effective: January 9, 1986

Title: President

Issued in compliance with NHPUC Order No. 18,046 in DR 84-377 signed January 9, 1986.

WILTON TELEPHONE COMPANY

IV. CLASSIFICATION OF EXCHANGE SERVICE

- A. Service is furnished at business rates if the use of the service is primarily or substantially for business purposes, or if the service is furnished at a business location or if number is advertised for business purposes.
- B. Service is furnished at residence rates if the use of the service is primarily for social or domestic purposes.

V. TERMINATION OF SERVICE AND MINIMUM CHARGES

- A. The right is reserved to require notice of not less than ten days of the customer's desire to terminate the service.
- B. The minimum charge for service at any premises, except as otherwise stated elsewhere in this schedule, is one month's service charge. The right is reserved to require a minimum charge in excess of one month's service charge in connection with special equipment. Where service subject to a minimum service period of more than one month is furnished, a termination charge may apply as specified elsewhere in this tariff. This charge is determined by reducing the maximum termination liability in effect at the time service is ordered or installed.
- C. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the service is furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

VI. CANCELLATION OR CHANGE OF APPLICATION PRIOR TO ESTABLISHMENT OF SERVICE

- A. When an application for facilities and service is cancelled in whole or in part prior to completion of the construction and installation, the customer is required to pay to the Telephone Company, upon demand, the total costs and expenses in connection with providing and removing such facilities, less the estimated recoverable value, if any, of the facilities involved; such payment shall not exceed that specified under Paragraph C. following.

Issued: September 11, 1981 Issued by: _____

Stuart S. Draper

Effective: October 21, 1981

Title: _____ President

WILTON TELEPHONE COMPANY

- B. When a customer requests a change in the location of all or a part of the facilities covered by the customer's application prior to completion of the construction and installation thereof, the customer is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing the construction and installation and that which would have been incurred had the final location of facilities been specified initially in the application; such payment shall not exceed that specified under Paragraph C following.
- C. When an application is cancelled in whole or in part after completion of the construction and installation but prior to the establishment of service the customer is required to pay to the Telephone Company, upon demand, the applicable minimum and termination charges specified in this tariff and the applicable connection and construction charges.
- D. When a deferment of the date for placing facilities and equipment in service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Telephone Company), charges based on costs apply, upon demand by the Telephone Company, for any deferment in excess of one month. The costs will include the monthly carrying charges on the Telephone Company's investment in equipment and facilities at the time of the deferment plus any other specific costs applicable to the deferment. In no case will the placing in service of equipment and facilities be deferred for more than 18 months. After 18 months the installation will be considered as cancelled, and the applicant will be responsible for the payment of costs as specified in A or C above.

VII. CHANGE IN TELEPHONE NUMBERS

A telephone number is subject to change at any time.

VIII. FAILURE OF SERVICE

- A. For any complete failure of local exchange service continued more than twenty-four hours and brought to the notice of the Telephone Company within ten days, the Telephone Company will make a pro-rata adjustment of charge or guarantee. For the purpose of determining a pro-rata adjustment, every month is considered to have thirty (30) days.
- B. Allowance for interruptions of special services will be negotiated through the company furnishing the special service facilities.

Issued: September 11, 1981 Issued by: _____
Stuart S. Draper

Effective: October 21, 1981 Title: _____
President

IX. PAYMENT FOR SERVICE

- A. Bills are due when rendered and are payable at an office of the Telephone Company. Delayed payment of bills for existing service may result in the interruption or discontinuance of all associated service at the same location.
- B. The customer is required to pay, in accordance with the Telephone Company's established collecting and billing practices, all charges for end use access, exchange service and billing and collection of all Toll messages. The customer is held responsible for all charges for services at his location, both end-user access line, exchange service and toll, including charges for Toll messages for which the charges have been made collect.
- C. When a coinbox becomes inaccessible for regular collections the right is reserved to terminate the service.
- D. To safeguard against loss of charges or tolls due at the time service may be terminated; the Telephone Company may require a customer or applicant for telephone service to make a cash deposit equal to no more than 2 high-use months as calculated as described on PUC Rules 1203.03. Interest shall be simple annual interest accruing from date of deposit at a rate equal to the prime rate as reported in the Wall Street Journal. A deposit held longer than 12 months shall have the interest earned paid to the customer or credited to the customer's current account not less than annually. The entire deposit plus interest accrued shall be refunded when all bills have been paid without arrearage for 12 consecutive months for a residential customer and 24 consecutive months for a non-residential customer. Upon termination of service, the deposit plus interest accrued less any amount due the utility shall be refunded within 60 days of the date of termination. A utility shall maintain a detailed record of all deposits received from customers.
A utility shall not require a residential customer to make a deposit as a condition of new or continued service based upon income, home ownership, residential location, race, color, creed, sex, marital status, age or national origin and shall make such requirements only in accordance with PUC 1203.03. A customer may request a conference with the commission staff if they are dissatisfied with a utility's request for deposit.
- E. The Telephone Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Telephone Company for telephone service previously furnished him.

Issued: December 8, 1998

Issued by: 

Stuart S. Draper

Effective: December 10, 1998

Title: President

WILTON TELEPHONE COMPANY

X. LIABILITY DUE TO DIRECTORY ERRORS AND OMISSIONS

- A. The Telephone Company's liability arising from errors or omissions in directory listings (other than charged listings) shall be limited to the amount of actual impairment to the customer's service and in no event shall exceed one-half the amount of the exchange service charges for main telephones, and private branch exchange telephones, auxiliary lines, private branch trunks, and private branch exchange switchboards involved during the period covered by the directory in which the error or omission occurs.
- B. In cases of charged directory listings, the liability of the Telephone Company shall be limited to an amount not exceeding the amount of charges for the charged listing or listings involved during the period covered by the directory in which the error or omission occurs.

XI. USE OF SERVICE FOR UNLAWFUL PURPOSES

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Telephone Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.

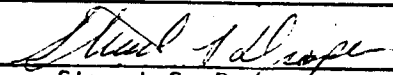
XII. POWER SUPPLY

The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this tariff. In the event of a power failure no allowance is made for interruption of service.

XIII. "VOICE SILENCERS" previously in this space no longer applicable.

Issued: August 29, 1986

Issued by:


Stuart S. Draper

Effective: January 1, 1987

Title:

President

Authorized by NHPUC Order No. 18514 in Case No. DE 86-154
dated December 10, 1986

NHPUC No. 5 - Telephone
WILTON TELEPHONE COMPANY

Part I - General Regulations
2nd Revised Page 8
Canceling 1st Revised Page 8

"CONNECTION OF CUSTOMER PROVIDED EQUIPMENT" previously on this page has been deleted.

Issued: January 31, 1989

Issued by: Stuart S. Draper

Effective: January 9, 1986

Title: President

Issued in compliance with NHPUC Order No. 18,046 in DR 84-377 signed January 9, 1986.

this annotation should be 3rd

XV. "CREDIT ALLOWANCE" on Instruments previously appearing on this page no longer applicable.

XVI. SPECIAL SERVICE REQUESTS

- A. Various special services may be made available to customers of this company by advance arrangement. Some of these services include: Wide Area Telephone Service, Foreign Exchange Service, Enterprise Service, Remote Metering, Supervisory Control and Signaling Service, Alarm Circuits, Multi Point Data Circuits, Tie Lines, Station Extension Lines, Private Line Telephone Service, etc.
- B. The Telephone Company will attempt, but cannot guarantee, to secure the facilities of other companies, where required, in order to furnish a service or channel to a customer.
- C. Private line services are provided when suitable facilities are and continue to be available. The establishment of exchange and toll telephone service shall take precedence over all other services and uses.
- D. Charges and provisions for special services through facilities of New England Telephone & Telegraph Co. will be those quoted us from the Rates and Regulations approved in their current Tariffs.

XVII. SERVICES NOT REFLECTED IN TARIFF

The Company will attempt to provide all equipment and services requested by customers that are not reflected in this tariff. Charges for such equipment and services will be those contained in the current tariff of New England Telephone & Telegraph Co., pending inclusion of such equipment and services in this tariff.

XVIII. REFERENCE CLARIFICATION

The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

Issued: August 29, 1986

Issued by:

Stuart S. Draper

Effective: January 1, 1987

Title:

Stuart S. Draper
President

Authorized by NHPUC Order No. 18514 in Case No. DE 86-154
dated December 19, 1986.

GENERAL REGULATIONS

XVI. ENHANCED UNIVERSAL EMERGENCY SERVICE
(E-911) SURCHARGE

Effective with customer billings commencing on or after October 1, 1995, a monthly surcharge of \$.42 shall be levied upon each residence and business telephone exchange line, including PBX trunks and Centrex lines, trunks and lines serving cellular communications towers in the state, and semi-public coin and public access lines. Seasonal service lines or lines that are temporarily suspended shall be levied the full amount of the surcharge.

This surcharge shall be uniform throughout the state and shall be used to fund the statewide Enhanced 911 system. The surcharge shall not be imposed upon more than 25 lines per customer billing account.

Issued: September 6, 1995 Issued by: Stuart S. Draper
Effective: October 1, 1995 Title: President

filed in Compliance with NHPUC Order No. 21,800 in Case No. DR 95-232
dated August 29, 1995.

MAIN TELEPHONE EXCHANGE SERVICE

I. GENERAL

- A. The service area is outlined on the map which constitutes Part VII of the Tariff.
- B. Within the service area:
One or two party service is furnished at base rates.
- C. Touch-Tone service is included in the monthly service rates.

II. MONTHLY SERVICE RATES

Class of Service	Business	Residence	Semi-Public	
1 Party	\$15.34	\$6.74	Guarantee Per	(F)
2 Party	\$12.04	\$5.54	month \$18.04	(F)

Local Service Credit

This credit established for approximately 36 months

III. PRIVATE BRANCH EXCHANGE TRUNK LINES

Trunk lines are furnished on an unlimited service basis in accordance with the service offerings for main telephone exchange service in each exchange.

Trunk lines are furnished at the following monthly base rates when the switching equipment is within the base rate area. When the switching equipment is outside the base rate area but within the normal exchange, local exchange service mileage charges apply in addition to the base rate.

All trunk lines, each

Unlimited Service

Business 150% of the one-party line unlimited service base rate applying in the particular exchange involved.

Residence The one-party unlimited service base rate applying in the particular exchange involved.

* All of the above rates include a \$0.04 charge for Telecommunications Relay Service.

ISSUED: January 24, 2003
EFFECTIVE: February 01, 2003

ISSUED BY: 
Paul E. Pederson, Vice-President

MUNICIPAL CALLING SERVICE

I. GENERAL

- A. Municipal Calling Service is a service arrangement provided on a non-optional basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between exchanges or localities serving the same municipality.
- B. The term "Municipality" applies to a city, town or unincorporated place, but is not to be applied to any entity larger than a city, for example, a county.
- C. In Exchanges where combination of main Telephone Services is provided, it will be permitted only within the same municipality.

*Changed calling
when contiguous
area towns included
- all but Mont Vernon
- Bedford were
eliminated - # 2
was placed to cover
the changes.*

Issued: December 8, 1998

Issued by: *Stuart S. Draper*

Effective: December 10, 1998

Stuart S. Draper
Title: President

"EMPLOYEES' AND OFFICERS' SERVICE RATE" previously appearing on this page is deleted and no longer applicable.

Issued: December 8, 1998

Issued by: 

Stuart S. Draper

Effective: December 10, 1998

Title: President

EXTENDED AREA (LOCAL) SERVICE

1. Extended local or area service is a service arrangement provided (N
on a non-optional basis whereby the local calling area of an
exchange is enlarged by combining with one or more additional
exchanges in order to eliminate toll message charges.
2. The local service area of each exchange or locality includes all
central offices and localities of the exchange.
3. Extended local service areas:

Exchange

Wilton

Additional Exchanges

Greenfield (BELL ATLANTIC)
Greenville (BELL ATLANTIC)
Milford (BELL ATLANTIC)
New Boston (BELL ATLANTIC)
Peterborough (BELL ATLANTIC)
Wilton

(N)

Issued: November 4, 1998

Effective: November 5, 1998

Issued by: 

Stuart S. Draper
Title: President

CENTREX SERVICE

A. GENERAL

1. Centrex is a central office-based business communications service that provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

B. RATES AND CHARGES

1. Centrex Line Rates

- a. The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months:

CENTREX LINE RATE SCHEDULE						
Lines Per Location	Monthly	12 Mos	24 Mos	36 Mos	48 Mos	60 Mos
2*	17.60	17.20	16.70	16.30	15.80	15.30
3-5	15.70	15.20	14.70	14.30	13.80	13.30
6-15	13.70	13.20	12.70	12.30	11.80	11.40
16-25	12.40	12.00	11.50	11.10	10.60	10.10
26-50	11.80	11.30	10.80	10.40	9.90	9.40
51-100	11.30	10.80	10.40	9.90	9.50	9.00
101 +	ICB	ICB	ICB	ICB	ICB	ICB

b. Service Charges


- 1) Establishment Charge: A non-recurring service charge will apply for each Centrex line established. These are the only applicable non-recurring charges that apply for the establishment of Centrex lines unless premise work is required. Refer to the service charges section of this tariff for applicable premise work charges.

Lines Per Location	Service Charge Per Line (Non-recurring Charge)
2 - 5 *	\$25.00
6 - 25	\$20.00
26 - 50	\$15.00
51 +	\$10.00

- 2) Additions/Changes to Individual Station Features: A **\$5.00** non-recurring additions/changes charge will apply to each Centrex line arranged except for changes or additions to Advanced Calling and Custom Calling Services assigned to each line.

* Rate also applies to single-line off premise extensions to primary-site Centrex group.

ISSUED: November 21, 2003
EFFECTIVE: January 15, 2004

ISSUED BY: 
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 03-221.

CENTREX SERVICE

B. RATES AND CHARGES (Continued)

1. Centrex Line Rates (Continued)

- c. **Location Charge:** A \$8.95 recurring charge will apply for each additional location a customer has in a Centrex group. A location is defined as a demarcation point.
- d. **Standard, Non-Chargeable Individual Station Features:** The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:
- (1) Business Group Automatic Identified Outward Dialing
 - (2) Call Park Features:
 - (a) Call Park - Directed
 - (b) Call Park - Local
 - (3) Call Pick-Up Features:
 - (a) Call Pick-Up (non-recurring charge for reprogramming charges only)
 - (b) Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
 - (4) Call Transfer - Internal Only
 - (5) Centrex Repeat Dialing - Internal Only
 - (6) Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
 - (7) Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
 - (8) Distinctive Ringing/Call Waiting Indication
 - (9) Do Not Disturb
 - (10) Intercom Dialing
 - (11) 3-Way Calling
 - (12) Touchtone
 - (13) Voice/Data Protection

CENTREX SERVICE

B. RATES AND CHARGES (Continued)

1. Centrex Line Rates (Continued)

e. Optional, Non-Chargeable Individual Station Features: The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

- (1) Call Forwarding Features:
 - (a) Call Forwarding - All Calls (Variable)
 - (b) Call Forwarding - Busy Line
 - (c) Call Forwarding - Don't Answer
 - (d) Call Forwarding - Incoming Only [Option available with (a)-(c)]
 - (e) Call Forwarding - Within Group Only [Option available with (a)-(c)]
- (2) Call Hold
- (3) Caller Identification-Number - Internal Only
- (4) Call Transfer - Attendant
- (5) Call Waiting Features:
 - (a) Call Waiting (Terminating) (may include Cancel Call Waiting)
 - (b) Call Waiting - Incoming Only (may include Cancel Call Waiting)
- (6) Class of Service Restrictions:
 - (a) Fully-Restricted Line
 - (b) Semi-Restricted Line
- (7) Off-Premises Station (appropriate Centrex line rates will apply)
- (8) Single-Digit Dialing
- (9) Speed Call 8 (customer changeable)

2. Discount Package Plan: A Centrex customer subscribing to multiple optional, chargeable individual station features is eligible to participate in the Discount Package Plan. The Discount Package Plan applies to those optional line features described in Sections 3 and 5:

***Number of Features Subscribed
to Per Centrex Line***

***Number of Features Included When Purchasing
Multiple Individual Station Line Features***

Greater than or equal to 3 features.....1 feature of same or lesser value included
Greater than or equal to 6 features.....2 features of same or lesser value included
Greater than or equal to 9 features.....3 features of same or lesser value included
Greater than or equal to 12 features.....4 features of same or lesser value included

CENTREX SERVICE

B. RATES AND CHARGES (Continued)

3. **Optional, Chargeable Individual Station Features:** The following are optional, chargeable individual station features which may be provisioned on any Centrex line at the established monthly tariff rates:

- | | | |
|----|---|---|
| a. | Call Transfer - Individual - All Calls | \$.30 per line |
| b. | Class of Service Restrictions: | |
| | (1) Toll Restriction | \$.30 per line |
| | (2) Code Restriction & Diversion | \$.30 per line |
| | (3) Outgoing Call Screening | \$.30 per line |
| c. | Direct Connect Service (a/k/a Hot Line) | \$.30 per line |
| d. | Manual Line Service | \$.30 per line |
| e. | Night Service | \$.30 per line |
| f. | Warm Line | \$.30 per line |
| g. | Advanced Calling Services:
(For availability, rates, and conditions) | See Company's Advanced
Calling Services Tariff |
| h. | Attendant Camp-On | \$1.00 per line |
| i. | Call Forwarding - Remote Activation | \$1.00 per line
(Add-on to Call Forwarding) |
| j. | Call Waiting Features: | |
| | (1) Call Waiting - Dial | \$1.00 per line |
| | (2) Call Waiting - Originating | \$1.00 per line |
| k. | 6-Way Calling or Conference-Attendant | \$3.00 per line |
| l. | Speed Calling 30-Code (customer changeable) | \$1.00 per line |

CENTREX SERVICE

B. RATES AND CHARGES (Continued)

4. Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems: The following are optional, chargeable features/services which may be provisioned on Centrex Groups of Lines or Centrex Systems at the established tariff rates:

- | | | |
|----|---|---|
| a. | Account Codes | * |
| b. | Authorization Codes | * |
| c. | Automatic Route Selection Features: | |
| | (1) Automatic Route Selection | * |
| | (2) Time-of-Day/Day-of-Week Routing Control | * |
| | (3) Expensive Route Warning Tone | * |
| | (4) Outgoing Queuing | * |
| d. | Business Group Dialing Plan: | |
| | (1) Standard Dialing Plan | No Charge |
| | (2) Customized Dialing Plan | \$80.00 non-recurring |
| e. | Centralized Attendant Service | * |
| f. | Centrex Complex | * |
| g. | Customer Control | * |
| h. | Main Satellite Service | * |
| i. | Music/Message on Hold: | |
| | (1) Standard Music Audio (audio source resides at telco) | \$25.00 per month |
| | (2) Custom Music/Message Audio (audio source resides at telco) | \$50.00 per month |
| | (3) Custom Music/Message Audio (audio source resides at customer) | \$25.00 per month
+ line/trunk circuit tariff rate |
| j. | Special Customer Provided Equipment (CPE) Interface Circuits: | |
| | (1) Code Calling | \$5.00 + Centrex line rate |
| | (2) Improved Radio Paging | \$5.00 + Centrex line rate |
| | (3) Loudspeaker Paging | \$5.00 + Centrex line rate |
| | (4) Paging Access | \$5.00 + Centrex line rate |
| | (5) Recorded Telephone Dictation | \$5.00 + Centrex line rate |
| k. | Special Intercept Announcement: | |
| | (1) Standard Announcement (audio source resides at telco) | \$25.00 per month |
| | (2) Customer Worded Announcement (audio source resides at telco) | \$50.00 per month |
| | (3) Customer Worded Announcement (audio source resides at customer) | \$25.00 per month
+ line/trunk circuit tariff rate |
| | (4) Changes to Customer Worded Announcement | \$30.00 non-recurring |
| l. | Station Message Detail Recording | * |

* Rate will be derived from actual cost and filed with the Commission for approval when the Telephone Company receives a request.

CENTREX SERVICE

B. RATES AND CHARGES (Continued)

5. Hunting Service

- a. **Optional, Chargeable Hunting Arrangements:** The following are optional, chargeable hunting arrangement features/services which may be provisioned with Centrex Service at the established rates:

	Per Line in Hunt Group	Non-Recurring Charges
(1) Circle Hunting *	\$.50	\$10.00 per hunt group
(2) Regular Hunting *	\$.50	\$10.00 per hunt group
(3) Preferential Hunting *	\$ 1.00	\$10.00 per hunt group
(4) Series Completion *	\$.50	\$10.00 per hunt group
(5) Uniform Call Distribution *	\$ 1.00	\$10.00 per hunt group

- b. Changes to Hunting Group Arrangements/patterns
(Additional Lines/Change Hunting Order) \$10.00 non-recurring

c. Hunt Group Options:

(1) Queuing for Hunt Group	\$ 5.00 each queue/monthly
(2) Delay Announcements for Queued Calls:	
(a) Standard Announcement (audio source resides at telco)	\$25.00 per month
(b) Customer Worded Announcement ** (audio source resides at telco)	\$50.00 per month
(c) Customer Worded Announcement ** (audio source resides at customer)	\$25.00 per month + line/trunk circuit tariff rate
(d) Changes to Customer Worded Announcement	\$30.00 non-recurring
(3) Stop Hunt/Make Busy	
(a) Access Code Activation	month \$.70 per line per month
(b) Key/Switch Activation	\$6.50 per circuit per month

* Features are included in the Discount Package Plan.

** More than one announcement per UCD group will be charged on an individual case basis.

CENTREX SERVICE

B. RATES AND CHARGES (Continued)

6. OUTWATS Arrangements:

a. Simulated Facility Group Arrangements:

	Monthly <u>Rate</u> Business One-Party Tariff Rate	Non- Recurring <u>Charge</u> N/A
(1) Each Simulated Facility (OutWATS, INWATS)		N/A
(2) Rearrangements and changes to Simulated Facilities and routing patterns	N/A	\$15.00

b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.

c. Normal INWATS rates will be charged for INWATS calls.

d. Normal Tie Facility rates will be charged for the use of tie facilities.

C. REGULATIONS AND CONDITIONS

1. A Centrex customer must have a minimum of two Centrex lines terminating to a primary customer site.
2. The minimum charge period for services provided under this tariff shall be for one month except when the provision of the service requires the construction of additional facilities and/or equipment. The customer will be required to pay all or a portion of the construction and installation charges and/or contract for service beyond the minimum service period in an arrangement agreeable to both the Telephone Company and the customer.

CENTREX SERVICE

C. REGULATIONS AND CONDITIONS (Continued)

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
4. One directory listing is provided without charge for each Centrex line.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against the telephone company's initiated changes during the selected service contract period.
7. **Subsequent line additions/deletions to the original service contract period are stipulated as follows:**
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count at the primary customer location to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 30% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C8 below. If the reduction is less than 30% and causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

CENTREX SERVICE

C. REGULATIONS AND CONDITIONS (Continued)

8. Termination Liabilities shall be treated as follows:

- a. If the Customer cancels the service after installation of the service, but prior to the completion of the term of the Agreement, the Customer shall be obligated to pay a termination liability charge. Customer will be retroactively billed for such termination charge as if the Customer had initially ordered the service at the most recently expired term offered for such Service. Customer's account will be accordingly adjusted to reflect the higher Service Charge rate applicable to such shorter term. Termination charges may not apply, however, if the Customer replaces the service with a new contract whose term is equal to or greater than the original contract period.
- b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
 1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
 2. Pay termination charges as described in a. above on the number of Centrex station lines disconnected. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.
9. Exchange lines within a Centrex Group may have different billing arrangements. Where measured service is available, the Centrex Group may have a combination of flat-rate and measured service.
10. Intercom calls between lines in a Centrex Group are not subject to local measured service.
11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
12. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.
13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
14. It is at the Company's discretion to offer temporary suspension of Centrex Service.

CENTREX SERVICE

D. DEFINITIONS

The following definition section defines all standard and optional features, which either are or may be provided as a part of the Centrex service.

The following are **standard, non-chargeable individual station features** which are included with the Centrex line rate at no charge:

1. **Business Group Automatic Identified Outward Dialing**
Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.
2. **Call Park Features:**
 - a. **Call Park - Directed**
Call Park - Directed allows a Centrex user to park (or store) a call against any directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
 - b. **Call Park - Local**
Call Park - Local allows a Centrex user to park (or store) a call against his/her directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
3. **Call Pick-Up Features:**
 - a. **Call Pick-Up**
Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code.
 - b. **Call Pick-Up - Directed**
Call Pick-Up - Directed enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code and the ringing station number.

CENTREX SERVICE

D. DEFINITIONS (Continued)

4. Call Transfer - Internal Only

Call Transfer - Internal Only allows a station user to transfer calls to another station within the Centrex Group by flashing the switchhook and dialing the transfer-to number.

5. Centrex Repeat Dialing - Internal Only

Centrex Repeat Dialing - Internal Only allows the customer to automatically redial the last intercom number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

6. Direct Inward Dialing

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

7. Direct Outward Dialing

Direct Outward Dialing enables Centrex station user to call outside the Centrex Group directly without the assistance of an attendant.

8. Distinctive Ringing/Call Waiting Indication

Distinctive Ringing/Call Waiting Indication allows a Centrex station user to listen to the cadence of the ringing pattern or Call Waiting tone to determine whether a call is coming from within the business or from outside the business. Distinctive Ringing and Call Waiting tones are applied under the following conditions: 1) Pattern A: (normal ringing and Call Waiting tones) is used with intercom calls. These are internal calls that originate within the business; 2) Pattern B: (two short rings or Call Waiting tones) is used with Direct Inward Dialing calls. These are incoming calls that originate outside the business. Pattern B is also used for calls completed by way of the attendant and calls incoming from a tie facility; 3) Pattern C: (short-short-long ringing or three short Call Waiting tones) is used with Dial Call Waiting, Call Waiting-Originating, and Night Service calls.

CENTREX SERVICE

D. DEFINITIONS (Continued)

9. Do Not Disturb

Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

10. Intercom Dialing

Intercom Dialing allows Centrex station users to call other stations within their Centrex Groups by dialing abbreviated codes.

11. 3-Way Calling

3-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

12. Touchtone

Where Central Office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

13. Voice/Data Protection

Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

CENTREX SERVICE

D. DEFINITIONS (Continued)

The following are **optional, non-chargeable individual station features** which may be added to a Centrex line at no charge:

14. Call Forwarding Features:

- a. **Call Forwarding - All Calls (Variable)**
Call Forwarding - All Calls (Variable) enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
- b. **Call Forwarding - Busy**
Call Forwarding - Busy causes all calls to be redirected to an alternate station when the called station is busy.
- c. **Call Forwarding - Don't Answer**
Call Forward - Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
- d. **Call Forwarding - Incoming Only (Add-on to Call Forwarding)**
Call Forwarding - Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding - All Calls (Variable), Busy, and Don't Answer) and allows only incoming calls (calls that originate outside the Centrex Group) to be forwarded. Calls from within the group or a private facility are not forwarded.
- e. **Call Forwarding - Within Group Only (Add-on to Call Forwarding)**
Call Forwarding - Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

CENTREX SERVICE

D. DEFINITIONS (Continued)

15. Call Hold

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

16. Caller Identification-Number - Internal Only

Caller Identification-Number - Internal Only allows for the display of the calling party's telephone number (intercom number) on calls made within the Centrex Group. This feature requires a special customer-provided display device which may be either attached to the telephone or built into the telephone. Caller Identification-Basic - External (calls from outside the Centrex Group) can be subscribed to at rates established in this tariff.

17. Call Transfer - Attendant

Call Transfer - Attendant allows members of a customer group, who do not have station-controlled call transfer capability, to transfer calls with the aid of the attendant. During a call incoming to the customer group via direct distance dialing, the called party can reach the attendant to request the transfer by flashing and dialing the access code to the attendant. The attendant can only transfer the incoming call to another station within the customer group.

18. Call Waiting Features:

a. Call Waiting (Terminating)

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. **This feature may include Cancel Call Waiting.**

b. Call Waiting - Incoming Only

Call Waiting - Incoming Only gives the Centrex user a call waiting tone only for calls incoming to his/her group from outside the business. All other calls receive busy tone, and no call waiting tone is provided to the called party. **This feature may include Cancel Call Waiting.**

CENTREX SERVICE

D. DEFINITIONS (Continued)

19. Class of Service Restrictions:

a. Fully-Restricted Line

A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex Group. Blocked calls may be routed to reorder tone or a recorded announcement.

b. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. Blocked calls may be routed to reorder tone or a recorded announcement.

20. Off-Premises Stations

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location. Appropriate Centrex line rates will be applied to Off-Premises Stations.

21. Single-Digit Dialing

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex Group and are preprogrammed by the Telephone Company.

22. Speed Calling 8-Code (Customer Changeable)

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set.

CENTREX SERVICE

D. DEFINITIONS (Continued)

The following are **optional, chargeable individual station features** which may be provisioned on any Centrex line at established tariff rates:

23. Advanced Calling Services

Advanced Calling Services are offered as optional, chargeable features and are outlined in the Advanced Calling Services' section of this Company's tariff. Advanced Calling Services are a group of features which allow customers to efficiently manage the call flow generated over exchange access lines. The rates for Advanced Calling Services for Centrex users are defined in this Centrex tariff.

24. Attendant Camp-On

Attendant Camp-On allows an attendant attempting to transfer a call to a busy station within the Centrex Group to place the call in waiting until the station becomes available. The busy station receives a special call waiting indication and may either flash the switchhook or hang up to answer the camped-on call.

25. Call Forwarding - Remote Activation

Call Forwarding - Remote Activation allows the Centrex user to activate and deactivate Call Forwarding from any location.

26. Call Transfer - Individual - All Calls

Call Transfer - Individual - All Calls allows the Centrex user to transfer any established call to another person. Calls may be transferred to other parties both within and outside the business. The Centrex user may transfer a call by flashing the switchhook and dialing the station to which the call is to be transferred. When the Centrex user hangs up, the call will be transferred. In addition, this feature may be used to transfer calls to Tie Facilities.

CENTREX SERVICE

D. DEFINITIONS (Continued)

27. Call Waiting Features:

a. Call Waiting - Dial

Call Waiting - Dial allows the Centrex user to dial a special code prior to calling another station in the Centrex Group and cause a Call Waiting tone to be applied to the station if it is busy (regardless of whether it has Call Waiting). Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call.

b. Call Waiting - Originating

Call Waiting - Originating allows the Centrex user to automatically apply Call Waiting tones whenever he/she calls another station in the Centrex Group and the line is busy, even if the station called does not have the Call Waiting feature. Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call. In contrast to Dial Call Waiting, this feature does not require the Centrex user to dial an access code prior to making the call.

28. Class of Service Restrictions:

a. Toll Restriction

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

b. Code Restriction & Diversion

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

CENTREX SERVICE

D. DEFINITIONS (Continued)

28. Class of Service Restrictions: (Continued)

c. Outgoing Call Screening

Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

29. Conference - Attendant

Conference - Attendant allows an attendant to initiate a conference call of up to six parties (including the attendant). The selection of a special Conference Attendant can be done from any subscribing station within the same customer group by dialing a specific access code.

30. Direct Connect Service (a/k/a Hot Line)

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

31. Manual Line Service

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

32. Night Service

Night Service allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex Group when the attendant position is not staffed (i.e., evening hours, weekends).

33. 6-Way Calling

6-Way Calling allows the Centrex user to sequentially call up to five other people and add them together to make up a six-way call. The Centrex user must first dial an access code to implement this feature.

CENTREX SERVICE

D. DEFINITIONS (Continued)

34. Speed Calling 30-Code (Customer Changeable)

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one or two digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set. In addition, Speed Calling 30 lists may be shared by multiple users within a Centrex Group. When the list is shared, only one user is allowed to change the list.

35. Warm Line

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

CENTREX SERVICE

D. DEFINITIONS (Continued)

The following are **optional, chargeable features/services** which may be provisioned on Centrex Groups of lines or Centrex Systems at established tariff rates:

36. Account Codes

Account Codes allow the Centrex user to add an account code for allocating charges. These charges can be printed out on a report or made part of the monthly phone bill.

37. Authorization Codes

Authorization Codes allow the Centrex user to dial a special code prior to making a call and override the dialing restrictions at a particular station.

38. Automatic Route Selection Features:

a. Automatic Route Selection

Automatic Route Selection provides a list of route choices (OutWATS, tie facilities, public carriers, direct distance dialing and foreign exchange) for each outgoing call. The routes on the list are searched sequentially and automatically for idle facilities until an idle facility is found or all route selections are determined unavailable.

b. Time-of-Day/Day-of-Week Routing Control

Time-of-Day/Day-of-Week Routing Control allows the list of facility groups over which the Automatic Route Selection feature hunts to complete a given call to be manually altered based on Time-of-Day and/or Day-of-Week considerations.

c. Expensive Route Warning Tone

Expensive Route Warning Tone provides a per-call method of cost control by giving the Centrex user a tone when a call is being routed over the most expensive facility in the group.

CENTREX SERVICE

D. DEFINITIONS (Continued)

38. Automatic Route Selection Features: (Continued)

d. Outgoing Queuing

Outgoing Queuing allows outgoing calls to be placed into a queue and wait for an available facility when all allowed/available facilities are in use. When a facility becomes idle, the call can be made. This feature allows callers to automatically be placed in waiting for an outgoing facility on either an on-hook or off-hook basis.

39. Business Group Dialing Plan

A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex Group may use either a standardized or a customized Business Group Dialing Plan.

40. Centralized Attendant Service

Centralized Attendant Service provides a centralized attendant group for the business which is distributed over geographically separate switching systems. Attendants are normally located at one location and all calls requiring attendant assistance (for all locations) are routed to the attendant location.

41. Centrex Complex

Centrex Complex allows the association of multiple Centrex Groups in a single system. All Centrex Groups within the Complex share intercom calling privileges, but may have separate private facility groups or separate dialing plans.

42. Customer Control

Customer Control allows for the ability to change the operation of certain features via the attendant console. The features which may be changed are Time-of-Day/Day-of-Week Routing Control, Outgoing Queuing and Authorization Codes.

CENTREX SERVICE

D. DEFINITIONS (Continued)

43. Main Satellite Service

Main Satellite Service allows the Centrex user to tie together several business locations which may be serviced from different central office switches. All attendant services are normally provided from the "main" location, and this location is the only one with a listed directory number. Tie trunks connect all locations for intercom calling.

44. Music/Message on Hold

Music/Message on Hold provides music/message for calls put on call hold (or parked) by Centrex subscribers. The music/message and audio source may be telephone company provided or customer provided.

a. **Standard Music Audio** - Standard Music and audio source is provided by the telephone company-Music is only available for Standard.

b. **Custom Music/Message Audio (audio source resides at telco)** - The production of the Custom Music/Message is provided by the customer. The telephone company reserves the right to refuse any audio source equipment in or on the telephone company's premises due to physical size, electronic emissions, safety concerns, etc.

c. **Custom Music/Message Audio (audio source resides at customer)** - The production of the Custom Music/Message is provided by the customer. The audio is located at the customer's premises and a line/trunk tariff will apply and be necessary to supply the Music/Message to the telephone company.

45. OutWATS, INWATS, and Tie Facilities:

a. **OutWATS**

OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user. Simulated Facility Groups may be used to control the number of simultaneous OutWATS calls that can be made from a business.

CENTREX SERVICE

D. DEFINITIONS (Continued)

45. OutWATS, INWATS, and Tie Facilities: (Continued)

b. INWATS

INWATS service provides the ability to receive calls which would be dialed as 800-type numbers. This allows individuals calling a business to do so without incurring toll charges. Simulated Facility Groups may be used to control the number of simultaneous INWATS calls that can be made to the business.

c. Tie Facilities

Tie Facility Access allows the Centrex user to make and receive calls to other switches via Tie Facilities. For outgoing Tie Facilities, stations in the business dial a special access code. Access to Tie Facilities can be controlled or restricted by Simulated Facility Groups.

46. Special Customer Premise Equipment (CPE) Interface Circuits:

Special CPE Interface Circuits provide access to special customer-owned equipment, such as paging equipment, code calling equipment, dictation and radio paging equipment by dialing an intercom or access code. Depending upon the customer-owned equipment used, either line circuits or trunk circuits will be required:

a. Code Calling

Code Calling allows for dial access via an access code to connect to a customer-provided signaling device using a bell or some other audible signal. During the time that the user is on the line to the device, the person called can pick up any line within the Centrex Group and dial a code to automatically connect to the user.

b. Improved Radio Paging

Improved Radio Paging allows attendants and other users to page other people in the business using radio paging equipment. Anyone receiving a page can establish a connection by dialing a code from a Centrex phone.

CENTREX SERVICE

D. DEFINITIONS (Continued)

46. Special Customer Premise Equipment (CPE) Interface Circuits: (Continued)

c. Loudspeaker Paging

Loudspeaker Paging allows dial access via an access code to page someone on the business' premises. The user can use this feature when someone is on hold, but the person on hold cannot be transferred to the paging device.

d. Paging Access

Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

e. Recorded Telephone Dictation

Recorded Telephone Dictation allows the Centrex user to connect a telephone dictation machine so that users can dial an access code and dictate information.

47. Special Intercept Announcement

A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

48. Station Message Detail Recording (SMDR)

SMDR provides detailed call information on billable and non-billable calls made from the Centrex Group. This feature requires special equipment which must be located on the customer's premises.

CENTREX SERVICE

D. DEFINITIONS (Continued)

The following are **optional, chargeable hunting features** which may be provisioned with Centrex Service at established tariff rates:

49. Hunting Arrangements:

a. Circle Hunting

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.

b. Preferential Hunting

Preferential Hunting allows any station in a Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

c. Regular Hunting

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

d. Series Completion

Series Completion is a hunting arrangement in which individual stations always have their own directory numbers and classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.

e. Uniform Call Distribution

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

D. DEFINITIONS (Continued)

50. Delay Announcements for Queued Calls

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

51. Make Busy Features:

a. Make Busy

Make Busy can be used to temporarily make a particular station in a Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

b. Group Make Busy

Make Busy can be used to temporarily make a group of stations or an entire Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

52. Queuing for Hunt Groups

Queuing may optionally be used when all stations in a Hunt Group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion Groups.

53. Stop Hunt

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Hunt Group will cause the search for an idle line to stop there.

TOTAL TALK PACK

A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential One-Party Line
 - b. Three-Way Calling & Call Waiting
 - c. Calling Name Delivery, Unidentified Call Rejection, & Selective Distinctive Alert
 - d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Part VI Section 1 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack.

Issued: June 7, 2004

Issued By: 

Paul E. Pederson

Effective: August 6, 2004

Title: Vice – President

Authorized by NHPUC Docket No. DT 04-102.

(N)

(N)

TOTAL TALK PACK (Continued)

B. Conditions and Limitations (Continued)

6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>
1. Residence	
Local Bundle, per line	\$19.05

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack to be eligible for this rate.

Issued: June 7, 2004

Issued By: _____

Paul E. Pederson

Effective: August 6, 2004

Title: Vice – President

Authorized by NHPUC Docket No. DT 04-102.

PUBLIC AND SEMIPUBLIC TELEPHONE SERVICE

I. GENERAL

- A. Local service is provided on a message unit basis. The charge for each message unit is five cents, and the minimum initial period charge per local service message is ten cents or two message units. Message toll telephone service rates apply for messages to exchanges or localities not included in the local service area.
- B. For rates and regulations for local messages placed collect, or charged to a credit card, or to a third telephone number within an exchange, between exchanges and between exchanges and localities in the local service area of the exchange, the rates as filed in current tariffs by New England Telephone Company will apply.
- C. Toll calls from coin telephones are at the established rates.

II. SEMIPUBLIC TELEPHONE SERVICE

- A. Semipublic telephone service is a class of basic main telephone exchange service which is equipped with a coin collecting device permanently connected to the line. This service is furnished for the combined use of the customer and either of the following:
 - 1. The transient general public or patrons of the customer.
 - 2. Other occupants of the premises, employees, guests, members or tenants where the nature of the usage indicates that semipublic service is suited to meet the requirements of a location.
- B. Semipublic service is not a substitute for other classes of business exchange service and will not be represented or furnished as a lower customer cost alternative.
- C. Any coin telephone furnished for use by the customer and other indicated in A.1 and A.2 above must be installed in a location that is accessible and convenient for use by others during the customer's business hours. When a coin telephone becomes inaccessible for regular collections the right is reserved to terminate the service.

Issued: September 11, 1981 Issued by: _____

Stuart S. Draper

Effective: October 21, 1981

Title: _____
President

- D. Any coin telephone located where it is visible to the customer's patrons or transient general public must be made accessible for their use.
- E. One additional telephone, without a coin collecting device operating dial, may be installed for answering incoming calls in connection with semipublic service when such telephone is essential to the efficient use of the service. Semipublic service is not represented as adapted for use with additional telephones. Because additional telephones interfere with use of the main coin telephone, provision of satisfactory transmission and use can be assured only when the main coin telephone is used.

To protect the coin telephone user's privacy and reduce the possibility of interference, additional telephones must be located within sight and sound of the main coin telephone.

Directory listings are furnished with semipublic telephone service and are always made available to the public.

Issued: January 3, 1983

Issued by: _____

Stuart S. Draper

Effective: April 1, 1983

Title: _____

President

Authorized by NHPUC Order No. 16,263 in Case No. DE 83-12,
dated March 11, 1983

PUBLIC TELEPHONE SERVICE

I. GENERAL

- A. A public telephone is an exchange telephone installed at the Telephone Company's initiative or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
- B. Public telephones are installed for the use of the general public and any use by occupants of the premises in which they are located is incidental to this principal purpose.
- C. All public telephones are equipped with coin collecting devices, except where attended service is provided. Standard type booths are furnished without charge where the character of the location is such as to make a booth necessary. In all cases the Telephone Company furnishes and installs such of its standard signs as are necessary property to advertise the public telephones.
- D. Additional telephones are not furnished in connection with public telephones.
- E. Public telephones are not listed in the directory.

Issued: January 3, 1983

Issued by: _____

Stuart S. Draper

Effective: April 1, 1983

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President

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dated March 11, 1983

DIRECTORY ASSISTANCE SERVICE

I. GENERAL

Directory Assistance Service is a service that allows customers to determine telephone numbers. Rates apply to calls with the provision of directory assistance service for New Hampshire as specified in Part III, Section 2, below.

II. DESCRIPTION

- A. In order to make allowance for a reasonable need for directory assistance, an allowance consisting of a number of directly dialed calls to directory assistance is provided for each residence and business main exchange line, PBX trunk line, and Centrex line, per billing period.
- B. No more than two telephone numbers may be requested per call to directory assistance.
- C. A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.

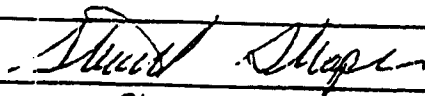
III. REGULATIONS

- A. A five call allowance applies for each residence and business main exchange line, including PBX trunk lines.
- B. Calls to directory assistance via a local or toll operator are excluded in the customer's call allowance, and are billed at the appropriate directory assistance per call rate.
- C. If a customer has two or more main telephone exchange service lines or PBX trunk lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.

(C)

Issued: April 29, 1997

Issued by:



Effective: June 2, 1997

Title:

Stuart S. Draper
President

DIRECTORY ASSISTANCE SERVICE

IV. EXEMPTIONS

- A. A registered residential main telephone exchange line is exempt from directory assistance charges where a user because of a functional disability is unable to obtain telephone numbers from a directory or from a registered business main telephone exchange line of a handicapped user where assistance is otherwise not available.

The residential or business main exchange lines may be registered for exemption with the Telephone Company in instances where one of the users of the line is considered to be functionally disabled. This includes but is not limited to the legally blind, sight impaired (e.g. those who have difficulty reading small print) or visually or physically handicapped as defined by the Federal Register, Volume 35 No. 126.

- B. Users of a residential or business main telephone exchange line that are handicapped who have registered with the Telephone Company who are prevented from dialing a telephone number in a conventional manner or permits only dialing of "0", will be exempt from directory assistance charges.
- C. Users of a residential or business main telephone exchange line that are handicapped who are registered with the Telephone Company, upon request, will be issued a Calling Card for their own use at locations where a telephone line is not otherwise exempt for directory assistance charges.
- D. Calls originating from payphones are exempt from directory assistance charges.

IV. RATES AND CHARGES

- A. Rates apply to calls originated in New Hampshire that are placed to appropriate telephone numbers associated with the provision of directory assistance service for New Hampshire.

The following rates for Directory Assistance Service are in addition to all other applicable rates and charges for the associated residential and business main telephone exchange lines and PBX trunk lines, as appropriate.

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Effective: June 2, 1997

Title:

Stuart S. Draper
President

(C

DIRECTORY ASSISTANCE SERVICE

IV. RATES AND CHARGES (Cont'd)

<u>Rate Element</u>	<u>Rate</u>
Directly dialed directory assistance calls in excess of the call allowance - each	\$0.40
Calls to directory assistance via a local or toll operator, in excess of the call allowance - each	\$0.55

(C)

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Stuart S. Draper
President

NHPUC No. 5 - Telephone
WILTON TELEPHONE COMPANY

Part III - General
Section 2
3rd Revised Page 4
Canceling 2nd Revised Page 4

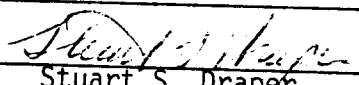
"SALE OF EQUIPMENT" previously on this page has been deleted.

Issued: January 31, 1989

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Effective: January 9, 1986

Title: _____


Stuart S. Draper
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Part III - General
Section 2
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Part III - General

Section 2

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Part III - General

Section 3

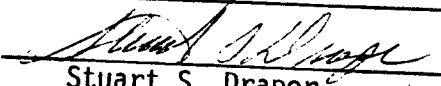
1st Revised Page 1

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"MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT" previously on this page is deleted.

Issued: August 29, 1986

Issued by:


Stuart S. Draper
President

Effective: January 1, 1987

Title:

Authorized by NHPUC Order No. 18514 in Case No. DE 86-154,
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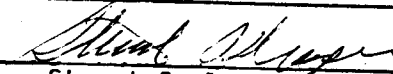
NHPUC No. 5 - Telephone
WILTON TELEPHONE COMPANY

Part III - General
Section 3
1st Revised Page 2
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"MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT" previously on this page is
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WILTON TELEPHONE COMPANY

Part III - General

Section 3

1st Revised Page 3

Canceling Original Page 3

"ADAPTERS" and "JACK AND PLUG EQUIPMENT" previously on this page is deleted and no longer applicable.

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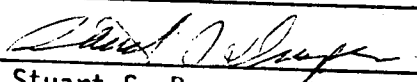
NHPUC No. 5 - Telephone
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Part III - General
Section 3
1st Revised Page 4
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"JACK AND PLUG EQUIPMENT" and "RATES AND CHARGES" previously on this page deleted.

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Part III - General
Section 3
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"C. MOVE AND CHANGE CHARGES" previously on this page have been deleted.

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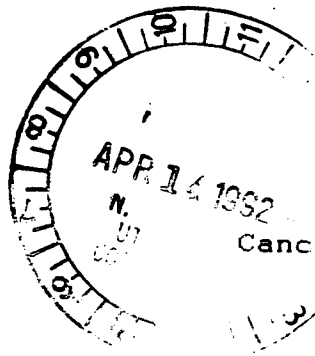
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Title:

Stuart S. Draper
President

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NHPUC - No. 5 Telephone
WILTON TELEPHONE COMPANY



Part III - General

Section

4th Revised Page

Canceling 3rd Revised Page

"TOUCH-TONE SERVICE" PREVIOUSLY ON THIS PAGE HAS BEEN DELETED.

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Effective: February 18, 1992

Issued by:

A handwritten signature in dark ink, appearing to read "Stuart S. Draper".

Title:

Stuart S. Draper
President

Issued in compliance with NHPUC Order No. 20,391 in DR 90-221 signed
February 18, 1992.

NHPUC No. 5 - Telephone

WILTON TELEPHONE COMPANY

Part III - General

Section 4

2nd Revised Page 2

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III. "PBX & KEY SYSTEMS" previously appearing on this page has been removed.

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Stuart S. Draper
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NHPUC No. 5 - Telephone
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Part III - General
Section 5
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"AUXILIARY SERVICE" previously appearing on this page is deleted and no longer applicable.

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NHPUC No. 5 - Telephone

WILTON TELEPHONE COMPANY

Part III - General

Section 5

3rd Revised Page 2

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VARIOUS TYPES OF TELEPHONE INSTRUMENTS previously appearing on this page
have been deleted.

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Part III - General
Section 5
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"OUTDOOR TELEPHONE, EACH" and "PROGRAMMABLE TELEPHONE" previously on
this page is deleted.

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President

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~~NHPUC No. 5 - Telephone~~

WILTON TELEPHONE COMPANY

Part III - General
Section 5

4th Revised Page 4

Issued in Lieu of 3rd Revised Page 4

COLOR TELEPHONES, previously on this page, have been deleted.

Issued: February 26, 1986

Effective: January 1, 1986

Issued By: Stuart S. Draper

Title: _____

Stuart S. Draper
President

CUSTOM CALL SERVICES

I. GENERAL

- A. Custom Calling Services are available to residence and business customers served by suitably equipped central offices, with main telephone service (except coin) to the extent that existing facilities are capable.
- B. Custom Calling Services are incoming and outgoing call management features that allow residential and business customers to screen, redirect or return selected calls. These features offer customers convenience, time savings and a greater degree of control over the use of their telephones. Typically (with the exception of Caller ID), there is no need to invest in new or special telephone equipment in order to use these features.
- C. Both the customer with Custom Calling features and the other party involved in the call must either be served from the same central office or served from different central offices which are linked by facilities that can send the parties' telephone numbers between these central offices.
- D. The equipment on the customers' premises must be compatible with the services and equipment provided by the Company.
- E. The minimum charge for Custom Calling Services shall be one month.
- F. No assurance can be given that transmission will be fully satisfactory during Call Forwarding and Three-Way Calling calls.
- G. Any combination of Custom Calling features listed in paragraph II following may be added to a one party access line with the exception of Call Waiting which is not available on the same line.
- H. Individual access lines may be grouped in communications groups of 2 or more lines. A communications group provides the path through which Custom Calling features will travel.

Issued: December 22, 1997

Issued By: 

Effective: January 22, 1998

Title:

Stuart S. Draper
President

Issued in compliance with Docket No. DS 97-057

CUSTOM CALL SERVICES

I. GENERAL

A. Custom calling service includes the following features:

1. Call Waiting - a feature which signals a customer talking on his line that another call has been placed to his line. The customer may answer the second call and alternate between the calls by manipulating the hookswitch.
2. Call forwarding - a feature which permits a customer to forward all incoming calls to another preselected telephone number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded.
3. Three-way-calling - a feature which allows a customer to establish a talking connection involving himself and two other parties. The customer, by switchhook operation, is able to place an existing call on hold and dial the telephone number of third party.
4. Speed calling - a feature which permits calling a pre-designated seven or ten digit telephone number by dialing a one or two digit code. The 8-code feature, utilizing a double digit, provides for abbreviated dialing of a maximum of 8 numbers.

B. These services are available to residence and business customers served by suitably equipped EAX central offices, with one-party main telephone service (except coin) to the extent that existing facilities are available.

C. No assurance can be given that transmission will be fully satisfactory during the three-way calling and call forwarding calls.

Issued: September 11, 1981 Issued by: _____

Stuart S. Draper

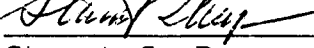
Effective: October 21, 1981

Title: _____ President

II. Feature Description

1. Call Forwarding Variable - Allows the customer to redirect all incoming calls to another telephone number. This service uses a courtesy call so you can notify a party at the "forward-to number" that you will be forwarding your calls to their number.
2. Call Forwarding Busy Line - Automatically redirects incoming calls to a predesignated telephone number or to Voice Mail service when your line is busy.
3. Call Forwarding Don't Answer - Automatically redirects all calls to another telephone number or to Voice Mail service when your telephone is not answered within a specified amount of time.
4. Remote Activation Call Forwarding - Allows the customer to activate or deactivate Call Forwarding Variable from a telephone other than the one to which the service is assigned.
5. Remote Call Forwarding - Automatically redirects all incoming calls to your number to a predesignated telephone number.
6. Call Hold - Gives the customer the ability to put an existing call on hold by dialing an access code.
7. Call Park - Allows the customer to save a call on your extension and retrieve it from that extension or from a different extension within the same Business group.
8. Call Pick Up - Allows the customer to use your telephone to answer a call for another extension within your Call Pick Up group whether you are on another call, or your telephone is idle.

Issued: February 26, 2001

Issued By: 
Stuart S. Draper

Effective: March 26, 2001

Title: President

9. Call Transfer Individual - All Calls - Gives the customer the ability to conference and transfer an established call to another number, inside or outside the Business group. This is the least restrictive of all the Call Transfer features.
10. Call Transfer Individual - Internal Only - Allows the customer to conference or transfer an established incoming call from outside the Business group to another inside the Business group.
11. Call Transfer Outside - Allows the customer to conference or transfer an established incoming call from outside the group to another number either inside or outside of the Business group.
12. Call Waiting - Alerts the customer to an incoming call while your line is in use. The service signals you with two separate tones or tone patterns. The tone pattern (single, double, triple beep) and interval between tones will depend upon switch configuration. The calling party may hear ringing or a tone/ring combination. This will also vary based on switch configuration.
13. Long Distance Call Waiting - Alerts the customer to an incoming long distance call while your line is in use. The service signals you with two separate tones or tone patterns, different than normal Call Waiting tones. The tone pattern and interval between tones will vary based on switch configuration. This service also provides a distinctive ringing pattern to identify incoming long distance calls when your line is not in use.
14. Code Restriction - Allows the customer to restrict call completion on certain types of calls.
15. Direct Connect - Automatically dials a pre-selected number. This service is activated simply by taking your receiver off-hook. No access codes or telephone numbers need to be dialed.

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Issued By: Stuart S. Draper

Effective: March 26, 2001

Title: President

16. Home Intercom Basic - Allows the customer to speak with another individual using telephone extensions connected to the same line.
17. Three-Way Calling - Allows the customer to have a conference call with two other parties at different numbers. With this service, you can initiate calls to both parties or add another party to an established call.
18. Six-Way Conference Calling - Allows customer to call up to five (5) other parties and connect them on a conference call.
19. Speed Calling 8 Numbers - Allows the customer to assign up to eight (8) 1- or 2- digit dial codes for telephone numbers and/or access codes.
20. Speed Calling 30 Numbers - Allows the customer to assign up to thirty (30) 1- or 2- digit dial codes for telephone numbers and/or access codes.
21. Automatic Callback - Allows the customer to automatically return the last incoming call (whether you answered or missed the call). If the number you are calling back is busy, Automatic Callback service will alert you with a special ring when your line and the line you are calling back are both idle.
22. Automatic Recall - Automatically redials the telephone number of the last outgoing call. If the number you are redialing is busy, Automatic Recall service will alert you with a special ring when your line and the line you redialed are both idle.
23. Calling Name Delivery - Displays the name and number of incoming callers on a special display telephone or display unit.
24. Calling Number Delivery - Displays the telephone number of incoming callers on a special display telephone or call display unit.

Issued: February 26, 2001

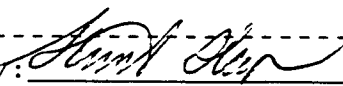
Issued By: Stuart S. Draper
Stuart S. Draper

Effective: March 26, 2001

Title: President

25. Directory Number Privacy - Allows the customer to prevent their name and number from appearing on the called party's Caller ID telephone or display unit.
26. Customer-Originated Trace - Enables the customer to request a trace of the last incoming call. The telephone number of the caller, the date/time of the call, date/time of trace and other information are recorded on a printer at the telephone company.
27. Selective Call Acceptance - Allows the customer to create a list of telephone numbers from which they are willing to accept calls. They have the option of forwarding calls from telephone numbers not on the list to either an announcement provided by the telephone company that informs the caller that you are not receiving calls at this time, or to another telephone number. The size of the list will vary by switch configuration.
28. Selective Call Forwarding - Allows the customer to create a list of "selected" telephone numbers that they want to be forwarded to another number. Calls from telephone numbers on their list will be forwarded to the number they have designated. Calls from other numbers will not be forwarded. The size of the telephone number list will vary by switch configuration.
29. Selective Call Rejection - Allows the customer to create a list of telephone numbers from which they do not wish to receive calls. Calls from telephone numbers on their list are sent to an announcement that informs the caller that their call is not being received at this time. The maximum size of the Selective Call Rejection list will vary by switch configuration.

Issued: February 26, 2001

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Stuart S. Draper
Title: President

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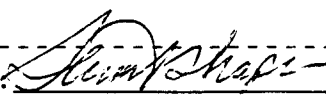
30. Selective Distinctive Alert - Allows the customer to set up a list of telephone numbers from which calls will ring differently than other calls. This service alerts the customer to calls from numbers on their list by providing a distinctive ringing pattern or distinctive Call Waiting Terminating tone. The maximum size of the Selective Distinctive Alert list will vary by switch configuration.
31. Unidentified Call Rejection - Automatically rejects calls to the customers number when the caller uses Directory Number Privacy service. The caller will hear a telephone company recorded announcement.

PROMOTIONAL OFFERING

Periodically the company may engage in promotional offerings or demonstrations of authorized services to retain existing customers, to expand service to existing customers, to attract new customers or to increase awareness of offered services. The company upon seven (7) days notice to the New Hampshire Public Utilities Commission, will specify the rates, terms, conditions, and time intervals applicable to each promotional offering.

Issued: February 26, 2001

Effective: March 26, 2001

Issued By: 

Title:

Stuart S. Draper
President

III. Rates and Charges
The following rates are in addition to all other
rates and charges applicable to the service and equipment
furnished:

	<u>Per Activation Rate</u>	<u>Monthly Rate</u>
Per Line Equipped:		
Call Forwarding Variable Residence or Business	N/A	\$ 2.00
Call Forwarding Busy Line Residence or Business	N/A	\$ 2.00
Call Forwarding Don't Answer Residence or Business	N/A	\$ 2.00
Remote Activation Call Forwarding Residence or Business	N/A	\$ 2.00
Remote Call Forwarding Residence or Business	N/A	\$ 2.00
Call Hold Residence or Business	N/A	\$ 2.00
Call Park Residence or Business	N/A	\$ 2.00
Call Pick Up Residence or Business	N/A	\$ 2.00
Call Transfer Individual - All Calls Residence or Business	N/A	\$ 2.00
Call Transfer Individual - Internal Residence or Business	N/A	\$ 2.00
Call Transfer Outside Residence or Business	N/A	\$ 2.00
Call Waiting Residence or Business	N/A	\$ 2.00

Issued: February 26, 2001

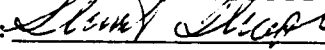
Issued By: Stuart S. Draper
Stuart S. Draper
Title: President

Effective: March 26, 2001

	<u>Activation Rate</u>	<u>Monthly Rate</u>
Long Distance Call Waiting Residence or Business	N/A	\$ 2.00
Code Restriction Residence or Business	N/A	\$ 2.00
Direct Connect Residence or Business	N/A	\$ 2.00
Home Intercom Basic Residence or Business	N/A	\$ 2.00
Three-Way Calling Residence or Business	N/A	\$ 2.00
Six-Way Conference Calling Residence or Business	N/A	\$ 3.00
Speed Calling 8 Numbers Residence or Business	N/A	\$ 2.00
Speed Calling 30 Numbers Residence or Business	N/A	\$ 3.00
Automatic Call Back (*) Residence or Business	\$.50	N/A
Automatic Recall Residence or Business	N/A	\$ 2.00
Calling Name Delivery Residence or Business	N/A	\$ 5.95
Calling Number Delivery Residence or Business	N/A	\$ 4.25
Directory Number Privacy Residence or Business	N/A	\$ 2.00
Customer-Originated Trace Residence or Business	N/A	\$ 2.00

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Stuart S. Draper
Title: President

Selective Call Acceptance Residence or Business	N/A	\$ 2.00
Selective Call Forwarding Residence or Business	N/A	\$ 2.00
Selective Call Rejection Residence or Business	N/A	\$ 2.00
Selective Distinctive Alert Residence or Business	N/A	\$ 2.00
Unidentified Call Rejection Residence or Business	N/A	\$ 2.00
Toll Restriction Residence or Business	N/A	\$ 2.00
Feature Package I (**) Residence or Business (Any three features)	N/A	\$ 4.80
Feature Package II (**) Residence or Business (Any five features)	N/A	\$ 7.50
Feature Package III (**) Residence or Business (Any two features)	N/A	\$ 3.40

A non-recurring charge of \$10.00 per line applies to the installation of Customer Calling features. This charge is in lieu of service charges listed in this Tariff. When a customer initiates service with the company, this installation charge will not apply. All features installed at the same time per line will count as one installation.

(*) A monthly cap of \$4.00 applies to per activation charges for Automatic Callback.

(**) Feature Packages do not include Automatic Callback, Calling Name Delivery or Calling Number Delivery features.

Issued: February 26, 2001

Issued By: 

Stuart S. Draper

Effective: March 26, 2001

Title:

President

EXTENSION AND TIE LINES

I. GENERAL

- A. Extension lines and tie lines are not in accord with the general plan of furnishing telephone service and are provided only under special conditions when warranted by the circumstances involved and when suitable facilities are and continue to be available.
- B. 1. Extension lines are furnished when the extension telephone or private branch exchange telephone is outside the building in which the associated main telephone or private branch exchange is located (usually referred to as the "main building"). For the purposes of this tariff the term "building" will be interpreted as including two or more structures where (a) such structures directly adjoin each other, being separated only by a building wall, or such structures are connected by an enclosed common passageway (i.e., a completely enclosed way connecting the structures habitually used for foot passage between them), which is suitable for the installation and maintenance therein of interior telephone facilities, and (b) the major portion of the structures are occupied by the same customer.
2. Tie lines are furnished to interconnect private branch exchanges of the same or different customers in the same or separate buildings.
- C. Extension lines and tie lines in connection with private branch exchange service are normally furnished to be suitable only for calls with other telephones directly connected to and on the same premises with the associated private branch exchange.
- D. A special equipment charge will be applied for such equipment as may be furnished at any time for transmission and signaling where a customer requires an extension or tie line in connection with private branch exchange service for communication with telephones other than as stated in C. above, where a customer requests that a tie line be arranged for connection to central office trunk lines or where a customer requires an interexchange extension line in connection with main telephone service. Tie line connections to central office trunk lines may be established at only one point at a time.

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Effective: October 21, 1981

Title: _____ President

- E. A special equipment charge will be applied for such additional equipment as may be required on a multi-point line to provide for communication between more than two telephones at the same time.
- F. The type of circuit construction and its routing are at all times determined by the Telephone Company and ownership of such circuits shall remain vested in the Company.

II. MONTHLY RATES

- A. Between points in the same exchange where points are not on the same continuous property:
1. Two point lines, both points within the base rate area
Main Telephone Extension Lines, bridged
to main telephone lines, each \$ 4.00
Private Branch Exchange Extension Lines
or Tie Lines, each \$ 8.00
 2. Multi-point lines - Points in excess of those charged
for in 1. preceding, within the base rate area charges
as for main telephone extension lines apply.
- B. Tie lines in the same building or on the same continuous
property and extension or tie lines not on the same
continuous property when the Telephone Company's general
cable distributing plant is not used:
- Each quarter airline mile or fraction \$.70
Minimum charge \$2.00

III. EXTENSION LINES ON CONTINUOUS PROPERTY OF ONE CUSTOMER

- A. When no highway construction is required and no part of the Telephone Company's general distributing plant is used, extension lines between the main building and another building on the same continuous property of a customer, are furnished subject to the following provisions.

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Title: _____ President

1. The arrangements for the facilities to be furnished will be determined by the Telephone Company in consultation with the customer.
2. Where there are two or more buildings in which extension telephones or private branch exchange telephones are located, the extension line facilities to each building will be treated as a separate installation, subject, however, to possible combination of installations when economical construction and the requirements of the customer will permit.
3. Extension line facilities do not include interior telephone facilities within a building used solely for extension telephones or private branch exchange telephones located in the same building.
4. Carrying plant required for extension or tie lines, such as poles and conduit, including trenching, shall be customer owned, either built by the customer or built by the Company at the customer's expense.

B. APPLICATION OF CHARGES

1. The customer will be charged for the total installed cost of the facilities furnished, as measured between the point of exit from the main building (in which the associated main telephone or private branch exchange is located) to the point of entrance into the other building (in which the extension telephone or telephones is or are located).
2. The type of facility furnished will be Aerial Wire, Aerial Cable, Underground or Buried Cable, or Multi-pair Distribution Wire. Drop Wire may be used only when in accordance with the Telephone Company's standard construction practice.
3. Where facilities are replaced or where changes in the type or quantity of facilities are made to meet the customer's requirements, an installation charge equal to the total installed cost of the new facilities furnished will be made.

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Effective: October 21, 1981 Title: President

4. When the facilities are no longer required by the customer, the Telephone Company will make an adjustment for the amount of salvage (if any) recovered after deducting the cost of removal of the facilities.
5. Extension lines on the same continuous property using carrying plant of the Telephone Company on the same continuous property provided for other purposes may be furnished at charges shown in Paragraph II. B. preceding.

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Effective: October 21, 1981

Title: _____ President

DIRECTORY LISTINGS

I. GENERAL

- A. The rates and regulations for directory listings apply only to the listings in the alphabetical directory.
- B. Directory listings are intended solely as an aid to the use of the telephone system; and therefore, listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity or trade name as such, will in no case be permitted unless the name of the service or of the commodity or the trade name is the name or an integral part of the name under which the customer is doing business.
- C. A listing will be limited to one line in the directory, except where in the judgment of the Telephone Company more than one line is required to properly identify the customer. In such cases, the additional lines required will be provided at no extra cost.
- D. Directory listings must conform to the Telephone Company's specifications with respect to its directories.
- E. Listing services are available with all classes of main telephone exchange services, except as otherwise specified below.
- F. Dual name listings are available for residence service customers as an initial or additional listing.

II. INITIAL LISTINGS

- A. One listing, termed the initial listing is included with each customer's service, with the initial line of a line hunting group, and with each joint user service.
- B. Dual Name initial listings consist of:
 - 1. The first name, or first name and middle initial, or first initial and middle name, or initials only of two individuals who have the same surname and reside at the same address.

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Title: _____ President

ILTON TELEPHONE COMPANY

2. The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.
3. Two names for one person, who may be referred to by either, with the same surname.

Initial dual name listings will be alphabetical by the surname and the first given name or initials.

III. ADDITIONAL LISTING SERVICE

- A. Additional listings are confined to the names of those who are entitled to use the customer's service as defined in Part I.
- B. Additional listings are included in the alphabetical directory and on directory assistance records or appear on directory assistance records only.
- C. Additional dual name listings, provided in conjunction with the initial listing, list the second name (or initials) first and the listing is alphabetized accordingly in the Directory; in this case billing always commences with the directory delivery date of the issue of the directory in which the listing first appears.
- D. The rate for an additional listing or dual name additional listing provided for names that are not part of the initial listing, dates from the day after the directory assistance records are posted. Directory assistance records are posted either as of the directory in which the listing first appears or at any earlier practicable date selected by the customer.
- E. If the additional listing is ordered discontinued after the closing date of the directory, the charge continues through that issue of the directory and up to the date for charges to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the charge continues only to the date of the cancellation by the customer with a minimum service period of one month.

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Title: _____ President

IV. NONPUBLISHED SERVICE

- A. Nonpublished service is not listed in the Telephone Company's directories or on directory assistance records. Nonpublished service is not available with semipublic service.
- B. Listing information (name, address and number) on nonpublished service is not available to the general public notwithstanding any claim of emergency the calling party may present.
- C. No liability for damages arising from publishing the telephone number of nonpublished service in the directory or by the disclosing of said number to any person shall be attached to the Telephone Company, and where such a number is published in the directory, the Company's liability shall be limited to an amount not to exceed the amount of charges made for such nonpublished service, as indicated in VII. below.
- D. The customer indemnifies and saves the Telephone Company harmless against any claims for damages caused by the publication of the number of a nonpublished service or by the disclosure of said number to any person.

V. NONDIRECTORY LISTED SERVICE

- A. Telephone numbers of nondirectory listed service are omitted or deleted from the Telephone Company's alphabetical directory.
- B. Telephone numbers of nondirectory listed service will be carried in the Telephone Company's directory assistance and other records and will be given to any calling party.

VI. NONLISTED SERVICE

- A. Nonlisted service is available provided the customer has other exchange service which is listed or on directory assistance records in the same name and at the same address.
- B. Nonlisted service is not listed in the Telephone Company's directories or on the directory assistance records.
- C. There are no restrictions against furnishing name, address or number information for nonlisted service.

Issued: September 11, 1981 Issued by: Stuart S. Draper

Effective: October 21, 1981 Title: President

VII. RATES AND CHARGES

	Monthly Rate
Initial listing	No Charge
Additional listing, each:	
Business Service	\$ 1.00
Residence Service	.75
Nonpublished service, per line	2.00
Nondirectory listed service, per listing	1.00
Nonlisted service	No charge
Appropriate nonrecurring service charges will apply for each change after initial listing or when a change in number of nonpublished service is requested by the customer.	
Directory Listing Service Charge	\$ 7.50
Nonpublished Service Charge	10.00

Issued: September 11, 1981 Issued by: Stuart S. Draper

Effective: October 21, 1981 Title: President

"MONADNOCK COMMUNICATIONS CENTER" previously on this page has
been deleted.

Issued: December 8, 1998

Effective: December 10, 1998

Issued by: 

Stuart S. Draper

Title: President

TEMPORARY SUSPENSION OF SERVICE

I. General⁽¹⁾

- A. Exchange service may be temporarily suspended and the customer's listing retained in the directory.
- B. More than one period of temporary suspension may be permitted in any one calendar year provided at least one month's full charge shall be paid for service furnished between periods of temporary suspension. The reduction of rate on account of the temporary suspension of service applies during a total of not more than 6 months in each calendar year.
- C. The reduction of rate on account of the temporary suspension of service will not apply during the six month's period of service.

II. Monthly Rate

- A. The monthly rate during the temporary suspension of service of each main telephone or private branch exchange system, together with all associated service and equipment, is 50% of the regular monthly rate. However, if the period of suspension is 15 days or less, the regular monthly rate applies.

⁽¹⁾ Effective June 3, 2004 this service is grandfathered and will only be available to existing customers.

SUSPENSION OF SERVICE

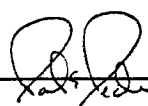
A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

ISSUED: May 3, 2004
EFFECTIVE: June 3, 2004

ISSUED BY: 
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 04-075.

SUSPENSION OF SERVICE


B. Conditions (Continued)

9. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
10. The customer's listing will be retained in the directory.
11. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
12. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

C. Rates and Charges

1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 applicable surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
2. Non-recurring charges do not apply for reconnection to regular full service.

ISSUED: May 3, 2004
EFFECTIVE: June 3, 2004

ISSUED BY: 
Paul E. Pederson, Vice-President


Authorized by NHPUC Docket No. DT 04-075.

NHPUC No. 5 - Telephone
WILTON TELEPHONE COMPANY

Part III - General
Section 11
2nd Revised Page 1
Canceling 1st Revised Page 1

"VOICE RECORDER EQUIPMENT" previously on this page has been deleted.

Issued: January 31, 1989

Issued by: 

Effective: January 9, 1986

Title: _____

Stuart S. Draper
President

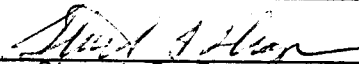
Issued in compliance with NHPUC Order No. 18,046 in DR 84-377 signed
January 9, 1986.

NHPUC No. 5 - Telephone
WILTON TELEPHONE COMPANY

Part III - General
Section 11
2nd Revised Page 2
Canceling 1st Revised Page 2

"VOICE RECORDER EQUIPMENT" previously on this page has been deleted.

Issued: January 31, 1989

Issued by: 

Effective: January 9, 1986

Title: Stuart S. Draper
President

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January 9, 1986.

NHPUC No. 5 - Telephone

WILTON TELEPHONE COMPANY

Part III - General

Section 11

2nd Revised Page 3

Canceling 1st Revised Page 3

"VOICE RECORDER EQUIPMENT" previously on this page has been deleted.

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President

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WILTON TELEPHONE COMPANY

Part III - General
Section 12
2nd Revised Page 1
Canceling 1st Revised Page 1

"AUTOMATIC ANSWERING AND RECORDING EQUIPMENT" previously on this page
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Effective: January 9, 1986

Title: President

Stuart S. Draper
President

Issued in compliance with NHPUC Order No. 18,046 in DR 84-377 signed
January 9, 1986.

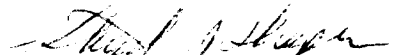
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Part III - General
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2nd Revised Page 2
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Issued by:



Effective: January 9, 1986

Title:

Stuart S. Draper
President

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January 9, 1986.

NHPUC No. 5 - Telephone
WILTON TELEPHONE COMPANY

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Section 12
2nd Revised Page 3
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"AUTOMATIC ANSWERING AND RECORDING EQUIPMENT" previously on this page
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WILTON TELEPHONE COMPANY

Part III - General

Section 12

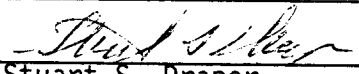
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Part III - General
Section 13
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President

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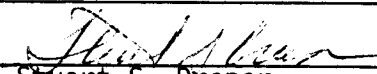
NHPUC No. 5 - Telephone
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"PRIVATE BRANCH EXCHANGE SERVICE" previously on this page has been Deleted.

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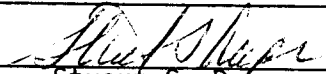
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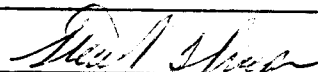
NHPUC No. 5 - Telephone
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"PRIVATE BRANCH EXCHANGE SERVICE - VII TRUNK LINES" previously appearing on this page has been moved and included in "PART II - LOCAL SECTION 1, 5th Revised Page 1, "MAIN TELEPHONE EXCHANGE SERVICE".

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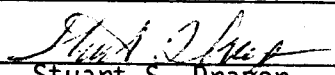
NHPUC No. 5 - Telephone
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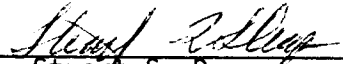
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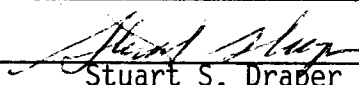
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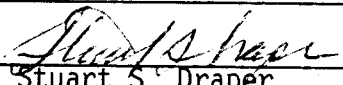
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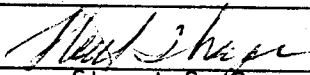
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Part III - General

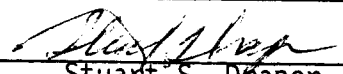
Section 13

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Section 14
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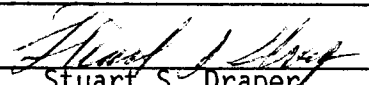
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Part III - General

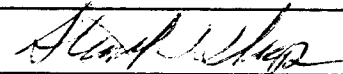
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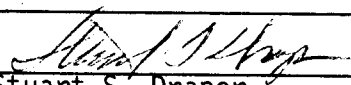
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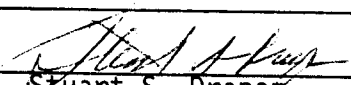
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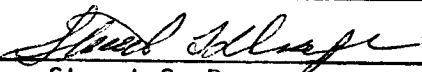
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WILTON TELEPHONE COMPANY

Part III - General
Section 15
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"CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS OR EQUIPMENT"
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Issued by:



Effective: January 1, 1987

Title:

Stuart S. Draper
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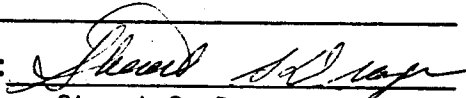
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WILTON TELEPHONE COMPANY

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WILTON TELEPHONE COMPANY

Part III - General

Section 15

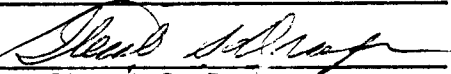
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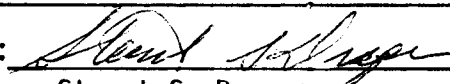
"CONNECTION OF CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS WITH INSTRUMENTALITIES FURNISHED BY THE TELEPHONE COMPANY" previously on this page has been deleted.

"MAINTENANCE OF SERVICE CALL CHARGE" previously on this page has been moved to Part VI, Section 1 - Page 2.

"RATES AND CHARGES" FOR ALARM COUPLERS previously appearing on this page has been deleted.

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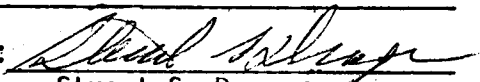
NHPUC No. 5 - Telephone
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1st Revised Page 6
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"DATA COUPLERS" and "STATION COUPLERS" previously on this page have been deleted.

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CONNECTION WITH CUSTOMER COMMUNICATIONS SYSTEMS AND EQUIPMENT
CONNECTION WITH CUSTOMER PREMISES WIRING

I. General

A. Customer Premises Wiring includes all Customer Premises Inside Wire (CPIW), previously installed by the Telephone Company and associated with both simple and complex services; Customer Provided Inside Wiring (CPPW), associated with complex systems; and Customer Owned Inside Wiring (COPW), installed by customers for non-complex residence and business services.

B. All customers or third parties hired by customers, may provide and install premises wiring as set forth in this tariff, associated with both complex and non-complex (simple) telecommunications services provided by the Telephone Company.

C. Connection of Customer Premises Wiring to the telecommunications network, shall in all cases, be accomplished through a Network Interface Device or equivalent FCC registered jack, that is located at or within the customer's premises on the customer side of the Telephone Company protector.

D. The Network Interface Device shall be, in all instances, the property of the Telephone Company and shall be installed as part of the Network Access Line. The Network Interface Device or equivalent FCC registered jack shall serve as the point of Demarcation, so-called, between the facilities of the Telephone Company and the facilities of the customer.

In the absence of a FCC approved Network Interface Device or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the Telephone Company protector. In all instances, access to the protector is limited to Telephone Company personnel.

E. A customer who provides, maintains, or attempts to maintain customer premises wire assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer saves the Telephone Company harmless from any and all liability, claims or damage suits arising out of the customer's wire provision or maintenance activity.

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Effective: August 1, 1987

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Stuart S. Draper
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CONNECTION WITH CUSTOMER COMMUNICATIONS SYSTEMS AND EQUIPMENT

CONNECTION WITH CUSTOMER PREMISES WIRING

II. REGULATIONS

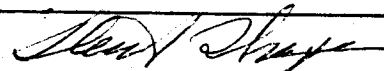
- A. Customer premises wire may be connected to exchange, private line, and WATS services furnished by or through the Telephone Company.
- B. The network interface for the connection of customer premises wire is provided as part of the network Access Line. The Network Interface Device is normally installed outside the customer's premises at a location designated by the company as normal, charges as set forth in Part VI apply.
- C. As part of it's program to comply with the FCC rules on deregulation of inside wire, the Telephone Company will install Network Interface Devices in locations where they are not currently installed as follows:
 - 1. As part of installation of Network Access Lines
 - 2. As part of the re-installation of Network Access Lines
 - 3. As part of any Premises Maintenance Visit, other than those made as part of troubles arising from natural disasters or emergencies, where the priority concern is to restore service to large numbers of customers.
- D. When the company installs a Network Interface Device as part of a Premises Maintenance Visit, where the problem is found to have been caused by faulty equipment or wiring for which the customer is responsible, there will be no charge for the installation.

When a customer requests a Premises Maintenance Visit by company personnel at a location where an approved Network Interface Device is in place, and the problem is found to have been caused by faulty equipment or wiring for which the customer is responsible, appropriate Part VI Service Charges will apply.

- E. When the company is requested by the customer to install a Network Interface Device at a time other than those outlined above, appropriate Part VI Service Charges will apply.

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Stuart S. Draper
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FOREIGN EXCHANGE SERVICE

I. GENERAL

- A. Foreign exchange service is exchange service furnished from an exchange other than that normally serving the area in which the customer is located.
- B. Foreign exchange service may be extended to include a third exchange.
- C. This service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation is received by him or by joint users, from any person, firm, or corporation, or in the collection, transmission, or delivery of any communication for others.
- D. Foreign exchange service is furnished on either a measured or an unlimited basis in accordance with services offered in the exchange of connection. Municipal Calling Service is not furnished with foreign exchange service unless dial tone is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located. Foreign exchange service is subject to the general regulations governing the furnishing of unlimited and measured service on the same premises.
- E. Foreign exchange service is furnished in connection with centrex systems is subject to the regulations shown in Section 23, or the superseding section, of the current tariff filed by New England Telephone Company in New Hampshire.

II. RATES AND CHARGES

- A. The rate for foreign exchange service is the rate in effect in the foreign exchange for the class of service furnished. In addition, tariff rates and charges also apply for telephone sets or for termination in equipment such as key telephone systems at the customer's premises.
- B. Foreign exchange service mileage charges and local channel charges to service a customer's location in a third exchange are as shown for a Type 2006 channel in Part IV of the current tariff filed by New England Telephone Company in New Hampshire.

Issued: January 3, 1983

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Stuart S. Draper

Effective: April 1, 1983

Title: _____

President

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dated March 11, 1983

BLOCKING OPTION

Seven-digit intraLATA toll blocking is available without charge for all customers who request it until January 10, 1995. Charges will also not apply if this blocking option is requested to be installed or removed within the first 60 days of the installation of a network access line.

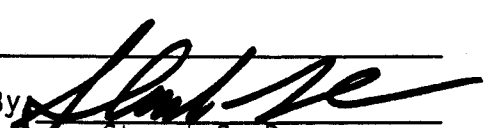
The non-recurring charge that will apply after January 10, 1994 is Element 1b as listed in Section 4, Sheet 2 of this tariff.

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Effective: April 15, 1994

Issued By

Title:


Stuart S. Draper
President

Issued in compliance with Order No. 21,129 in Docket No. 93-003 dated February 15, 1994.

1. **DEDICATED DS1 SERVICE**

A. **GENERAL**

Dedicated DS1 Service is a point-to-point intraexchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require DS1 facilities from their location to another location within the same exchange or from their location to the Central Office for channelization.

B. **DEFINITIONS**

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

C. **REGULATIONS**

1. Dedicated DS1 Service is available for a minimum service period of one month.
2. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in Part III, Section 19.

1. **DEDICATED DS1 SERVICE** (Continued)

C. **REGULATIONS** (Continued)

5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an Installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
8. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

1. **DEDICATED DS1 SERVICE** (Continued)

D. **RATES AND CHARGES**

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3+ Channels	200.00	T1MM3
b) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
c) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
d) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

1. **DIGITAL TRANSPORT SERVICE**

A. **GENERAL**

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. **DEFINITIONS**

DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

C. **REGULATIONS**

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. SLC charges will be assessed based on the number of trunk terminations the customer requests for each DS1. A multi-line SLC charge will apply for each trunk termination. If the number of trunk terminations is not specified, the customer will be charged 24 multi-line SLC charges.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

1. **DIGITAL TRANSPORT SERVICE** (Continued)

C. **REGULATIONS** (Continued)

7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
8. Touch-tone signaling is required for DTS.
9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. **RATES AND CHARGES**

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility ¹		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13

¹ See Dedicated DS1 Service in Part III, Section 18.

1. **DIGITAL TRANSPORT SERVICE** (Continued)

D. **RATES AND CHARGES**

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.54 ¹	T1T
d) See Paragraph C.5. above for SLC Charge application.		

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

¹ Rate includes a \$0.04 charge for Telecommunications Relay Service.

DIRECT INWARD DIALING (DID) SERVICE

1. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

2. Rates

- a. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	<u>Monthly Rate</u>	<u>NRC</u>
1. DID Facility Charge, Per Trunk	(1)	(1)
2. DID Software Translation Charge, Per Trunk	N/A	\$50.00
3. DID Number Assignment Charge		\$25.00 (2)
a. 1-100 numbers, per number rate	\$0.50	
b. 101+ numbers, per number rate	\$0.25 (3)	

*Numbers sold in conjunction with DID Service only.

3. Conditions

- a. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
- b. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

- (1) See associated trunk and service connection charge tariffs for the applicable rates.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.
- (3) The \$0.25 rate is applicable only on the 101+ numbers. The \$0.50 rate still applies to the first 100 numbers.

DIRECT INWARD DIALING (DID) SERVICE (Continued)

3. Conditions (Continued)

- c. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
- d. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- e. The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of DID services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.
- f. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
- g. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
- h. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
- i. DID numbers will be sold in conjunction with services capable of DID translation.
- j. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.
- k. These charges do not apply to paging companies.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
BASIC RATE INTERFACE (BRI)**

A. GENERAL

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data, and video services. These functions are provided via channelized transport facilities. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface (BRI) lines to their serving central office. Caller ID - Basic is included with this service.

BRI is an optional service arrangement which can be used in conjunction with a customer's Individual Line Business or Residence service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and video services via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice (CSV) Service, Circuit Switched Data (CSD) Service, and Packet Switched Data Service.

A BRI arrangement obtains its capabilities from a properly equipped telephone company central office switch. The BRI arrangement may consist of up to two "B" channels and one "D" channel (2B+D).

"B" Channel: The "B" Channel is a bi-directional synchronous channel capable of supporting 64 kilobit per second (kbps) of digital transmission of information between users. The "B" Channel will be configured to offer voice service, data service or voice/data service. One Primary Directory Number is provided with each "B" Channel. One Primary Directory Listing is provided per ISDN-BRI arrangement. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this Company's tariff.

"D" Channel: The "D" Channel is a 16 kbps digital signaling channel that carries signaling and control for the "B" channel and has maximum packet transmission throughput of 9.6 kbps.

All ISDN Service lines consist of central office facilities, including the outside plant facilities, extended from the Company's switching equipment to the customer's demarcation point.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
BASIC RATE INTERFACE (BRI)**

A. GENERAL (Continued)

ISDN Service is provided at the option of the Company, and is furnished subject to central office switching capacity and the availability of outside plant facilities. The availability, functionality and capabilities of the ISDN Service features may vary, or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alteration of such customer's equipment or systems, or otherwise affect its use or performance.

B. SERVICE DESCRIPTION

CIRCUIT SWITCHING - Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched voice, data and voice/data calls over a 64 kbps "B" channel. Usage charges for Circuit Switched Voice and Data calls are applicable on each "B" channel and are outlined in the ISDN-BRI Rate Schedule. The customer may choose among the following Circuit Switched features based upon application needs.

(1) **Electronic Key Telephone Service (EKTS) Features:** Electronic Key Features provide the customer with the ability to access the following features where available:

- (a) **Multiple Call Appearances of a Directory Number** - An arrangement that allows the user to have appearances of the directory number assigned to the customer-provided set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number or secondary telephone number (if purchased) can be terminated to the telephone if one or more idle calls appearances are available to accept the calls. In certain central offices, this arrangement may impact the use of the Shared Call Appearance feature.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
BASIC RATE INTERFACE (BRI)**

B. SERVICE DESCRIPTION (Continued)

(1) Electronic Key Telephone Service (EKTS) Features: (Continued)

- (b) **Shared Call Appearances of a Directory Number** - An arrangement that allows a directory number(s) from one customer-provided set to appear as a call appearance(s) on the customer-provided sets of other users. Bridging, an arrangement that allows the user to connect onto a currently active call, is included.
- (c) **Analog Line Pickups** - An arrangement that allows an ISDN set to provide coverage for an analog number(s). This arrangement is limited to analog numbers that are terminated in the same central office switch. This feature may limit the use of other features and/or functionality on the analog line. Bridging, an arrangement that allows the analog user to connect onto a currently active call, is included.
- (d) **Privacy Release (Automatic Exclusion)** - An arrangement that allows a customer to specify that no other user can bridge onto an existing call(s). On a call by call basis, this feature can be disabled to allow bridging to occur.
- (e) **Manual Exclusion (Privacy)** - An arrangement (opposite of Privacy Release) that allows the customer to restrict other stations from picking up an existing call on hold or bridging onto an existing call that is active at that station.
- (f) **Intercom Calling** - An arrangement that allows for ISDN station-to-station calls.
- (g) **Bridging** - An arrangement that allows the user to join an active call by pressing the active call appearance button. Bridging is inhibited if Manual Exclusion is activated on the terminal engaged in the active call.

- (2) **Secondary Telephone Numbers** - An arrangement that allows a customer-provided set to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Telephone Number(s), may originate or receive calls independent of the customer-provided set's Primary Directory Telephone Number.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
BASIC RATE INTERFACE (BRI)**

B. SERVICE DESCRIPTION (Continued)

- (3) **Clear Channel Capability** - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
- (4) **Custom Calling Services** - Available at rates and charges specified elsewhere in the Custom Calling Services section of this tariff. Custom Calling Service features found specifically in this ISDN tariff will be charged for at rates found on the ISDN Rate Schedule.

Call Hold, Drop and Transfer -

Call Hold - Allows the user to place a call on hold by pressing a programmed button on a customer-provided set.

Call Drop - This central office based feature allows the user to disconnect the last party added to a conference call.

Call Transfer - This feature allows the user to transfer a call to another directory number. This feature is for use with Circuit Switched voice only.

- (5) **Advanced Calling Services** - Available at rates and charges specified elsewhere in the Advanced Calling Services section of this tariff. Advanced Calling Service features found specifically in this ISDN tariff will be charged for at rates found on the ISDN Rate Schedule.

Caller Identification - Deluxe - An Advanced Calling Service feature that provides the caller's name and number to be displayed on properly equipped customer-provided equipment (where available).

Caller Identification - Basic - An Advanced Calling Service feature that provides the caller's telephone number to be displayed on properly equipped customer-provided equipment (where available).

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
BASIC RATE INTERFACE (BRI)**

B. SERVICE DESCRIPTION (Continued)

ALTERNATE CIRCUIT SWITCHED VOICE SERVICE/CIRCUIT SWITCHED DATA SERVICE- Alternate Circuit Switched Voice Service/Circuit Switched Data Service provides the ability to originate and receive either Circuit Switched Voice calls or Circuit Switched Data calls over a single "B" channel but not simultaneously. This arrangement is available where technology permits. The features applicable to Circuit Switching Service are also applicable to this service.

C. INTRASWITCH PACKET SWITCHED DATA "D" CHANNEL SERVICE

Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet Switched Data "D" Channel Service provides the ability to originate and receive X.25 packet data calls on an intraswitch basis. This arrangement provides a maximum throughput of 9.6 kbps. Each "D" channel packet terminal will provide logical channel up to the technical capabilities of the serving central office. Multiple packet calls can be active simultaneously by a user on a single "D" channel. Up to eight data terminals can be supported per Basic Rate Interface. Service includes one data telephone number.

- (1) **Flow Control Parameter Negotiation** - An arrangement that permits negotiation on per call basis of the flow control parameters. This feature automatically negotiates the maximum packet size and window size for each direction of data transmission. This can be presubscribed (fixed) or it can be established on a per call basis.
- (2) **Throughput Class Negotiation** - An arrangement that allows the calling data terminal to request specific throughput classes (bits/second) in the call request packet for both directions of data transmission.
- (3) **Logical Channels** - An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. ISDN packet data service offers the ability to send and/or receive packet data calls on separate logical channels within one ISDN "D" channel. The logical channels can be assigned as permanent virtual circuits, incoming only, outgoing only, or two-way (incoming and outgoing).

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
BASIC RATE INTERFACE (BRI)**

C. INTRASWITCH PACKET SWITCHED DATA "D" CHANNEL SERVICE (Continued)

- (4) **Incoming Calls Barred** - An arrangement that prohibits a data terminal from terminating an incoming call.
- (5) **Outgoing Calls Barred** - An arrangement that prohibits a data terminal from originating outgoing calls.
- (6) **Closed User Groups** - An arrangement that allows ISDN users to establish subnetworks of ISDN packet switching data users from which members can communicate with each other. The Closed User Group is established on a per line basis. The first member of a Closed User Group is included. Additional members are charged at the rate established in the rate schedule. Each data terminal in a Closed User Group can be arranged in one of the following modes:
 - (a) **Closed User Group with Outgoing Access** - The data terminal makes outgoing calls only.
 - (b) **Closed User Group with Incoming Access** - The data terminal receives incoming calls only.
 - (c) **Incoming Calls Barred Within a Closed User Group** - The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.
 - (d) **Outgoing Calls Barred Within a Closed User Group** - The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.
 - (e) **Unrestricted Access** - The data terminal receives and makes both incoming and outgoing calls.
- (7) **Fast Select** - An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.
- (8) **Fast Select Acceptance** - An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
BASIC RATE INTERFACE (BRI)**

D. TRANSMISSION SPECIFICATIONS

The Standard Transmission parameters for an ISDN Service line utilizing an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40Khz test tone terminate into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

E. CUSTOMER PREMISE EQUIPMENT AND FACILITIES:

The customer is responsible for providing compatible premises equipment in order to utilize the ISDN offering. All customer-provided equipment used to interface with ISDN Service is required to conform with the Technical Reference Specification as used by the Company and is found in the following Technical References:

<u>Subject</u>	<u>Technical Reference</u>	<u>Voice Contact Available</u>
Basic Rate Interface	AT&T 235-900-341	1-800-432-6600
Customer Premises Planning Guide	AT&T 533-700-100	1-800-432-6600

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alternation of such equipment or system, or otherwise affect its use or performance.

F. SPECIAL CONSTRUCTION

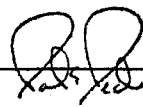
An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment; if the installation is for temporary or semi-permanent purpose or if for any other reason the construction costs are excessive, the applicant shall be required to pay the costs over and above those applicable for a normal installation. Each special construction situation will be evaluated on an individual case basis.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
 BASIC RATE INTERFACE (BRI)**

G. RATES AND CHARGES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE BASIC RATE INTERFACE ISDN-BRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Non-Recurring Charges
ISDN LINE, PER LINE		
Residence	Residential One-Party Rate	See Service Connection
Business	Business One-Party Rate	See Service Connection
CIRCUIT SWITCHED VOICE SERVICE, PER "B" CHANNEL (BUSINESS AND RESIDENCE)	\$15.00	See Service Connection
CIRCUIT SWITCHED DATA SERVICE, PER "B" CHANNEL (BUSINESS AND RESIDENCE)	\$15.00	See Service Connection
ALTERNATE CIRCUIT SWITCHED VOICE/CIRCUIT SWITCHED DATA, PER "B" CHANNEL (BUSINESS AND RESIDENCE)	\$15.00	See Service Connection
CIRCUIT SWITCHED FEATURES: (BUSINESS AND RESIDENCE)		
Electronic Key Telephone Service (EKTS):		
1. Multiple Call Appearances of a Directory Number (up to 3)	Included w/CSV, CSD	None
Fourth/Subsequent Call Appearances of a Directory Number	\$2.00 p/Call Appearance	None
2. Shared Call Appearances	\$1.00 p/Shared Call Appearance	None
3. Analog Line Pickups	\$1.00 p/First Analog Set	None
4. Privacy Release (Automatic Exclusion)	Included with CSV	None
5. Manual Exclusion (Privacy)	Included with CSV	None
6. Intercom Calling	\$1.50 p/Each Member	None
7. Bridging	Included with CSV	None
Primary Directory Number	Included w/CSV, CSD	None
Secondary Telephone Numbers	\$2.00 p/Telephone Number	None
Clear Channel Capability	Included w/CSD	None
Custom Calling Services	Custom Calling Svc (CCS) Tariff	None
Call Hold, Drop and Transfer	Included w/CSV	None
Advanced Calling Services	Advanced Calling Svc (ACS) Tariff	None
Caller Identification - Basic (where available)	Included w/CSV, CSD	None
Caller Identification - Deluxe (where available)	50% of ACS Tariffed Rate	None
INTRASWITCH PACKET SWITCHED DATA, PER "D" CHANNEL (BUSINESS AND RESIDENCE)	\$10.00	See Service Connection
PACKET SWITCHED DATA FEATURES: (BUSINESS AND RESIDENCE)		
1. Flow Control Parameter Negotiation	Inc w/Packet Data "D" Channel	None
2. Throughput Class Negotiation	Inc w/Packet Data "D" Channel	None
3. Logical Channels	Inc w/Packet Data "D" Channel	None
4. Incoming Calls Barred	Inc w/Packet Data "D" Channel	None
5. Outgoing Calls Barred	Inc w/Packet Data "D" Channel	None
6. Closed User Groups (CUG):	Inc w/Packet Data "D" Channel	\$25.00 p/CUG initial set-up
a. Per CUG		\$1.00 Add'l Member
b. Per Member in CUG		None
7. Fast Select	Inc w/Packet Data "D" Channel	None
8. Fast Select Acceptance	Inc w/Packet Data "D" Channel	None
SERVICE CONNECTION CHARGES apply for ISDN-BRI Service based upon existing Service Connection charges. See Service Connection Section of this tariff.		

ISSUED: July 18, 2003
 EFFECTIVE: August 18, 2003

ISSUED BY: 
 Paul E. Pederson, Vice-President

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

A. GENERAL DESCRIPTION

1. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.
2. ISDN-PRI uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT

1. An ISDN-PRI arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI ISDN arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels and they carry the actual voice or data. Another channel, called the Delta or D Channel, is used to transport signaling for the other 23 channels. This configuration is known as 23B+D.
 - a. **B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of a PRI may carry:
 - (1) Circuit-Switched Voice
 - (2) Circuit-Switched Data
 - b. **D Channel** - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT (Continued)

2. **Primary Rate Access Facility** - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 mbps DS1 carrier (T1 facility).
3. **Multiple PRI Arrangement** - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to a PRI arrangement. With the multiple PRI arrangement, the D Channel in the first PRI facility is used to transport signaling for additional PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities, thereby increasing channel efficiency.
4. **D Channel Backup** - In Multiple PRI Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel. This can be offered when more than one PRI is provided to the same customer in order to provide redundancy of the signaling channel.

C. CIRCUIT SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per call basis and can carry circuit-switched voice or circuit-switched data. Circuit switched related services include:

1. **Clear Channel Capability** - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
2. **Dedicated Trunk Groups** - The B Channels of a PRI can be dedicated for calls to and from the public network: Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

C. CIRCUIT SWITCHED SERVICE DESCRIPTIONS (Continued)

3. **Primary Rate Call-By-Call Service** - The Primary Rate Call-By-Call (CBC) feature offers access to additional services such as:

- Foreign Exchange,
- Tie Trunk,
- InWATS,
- and OutWATS

via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).

4. **Multiple Directory Numbers** - Each PRI includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.
5. **Advanced Calling Services** - ISDN-PRI can support access to the following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:
- a. **Caller ID - Basic**- This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

D. TECHNICAL SPECIFICATIONS

1. **Transmission Specifications** - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Q.931 Signaling
- Data Rate = 64 kbps clear or kbps restricted
- D Channel = 24th channel on the T1 facility

2. **Customer Premise Equipment (CPE) and Facilities** - Compatible CPE is required to utilize ISDN-PRI. All equipment used to interface with these services is required to conform with ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

E. REGULATIONS AND CONDITIONS

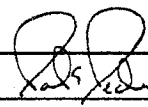
1. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
 - (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
 - (2) Mileage Charges: Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.
3. Payment for Service:
 - a. The minimum charge period for services provided under this tariff is one month.
 - b. The customer may choose to pay for the service on a month-to-month basis.
 - c. Suspension of service is not allowed.
4. Directory Listings: One directory listing is provided without charge for each ISDN-PRI customer. Additional listings may be provided as specified for Additional Listing Service in the Rates & Charges section of this ISDN-PRI tariff.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

E. REGULATIONS AND CONDITIONS (Continued)

5. Billable Call Treatment: Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside of the Local Service Area.
6. Customer Premise Equipment (CPE):
 - a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
 - b. The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.
7. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
8. Service Establishment Charges do not apply for the establishment of the Communication Channels when the customer signs an agreement to subscribe to ISDN-PRI for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Service Establishment Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace ISDN-PRI service.

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Paul E. Pederson, Vice-President

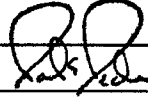
**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

F. RATES AND CHARGES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE PRIMARY RATE INTERFACE (PRI) ISDN-PRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Service Establishment (Nonrecurring Rates)
1. ISDN-PRI ACCESS:		
a. ISDN-PRI Access Facility (first mile)	Included in ISDN-PRI Rate (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. PRI Access Facility - Mileage Charges (each additional mile)	\$20.00/each additional mile	Included in ISDN-PRI Service Establishment (Communication Channels Svc Establishment)
2. COMMUNICATION CHANNELS:		
a. B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.92 ² \$700.92 ²	\$1,000.00 \$1,000.00
b. T1/PRI Rearrangement Charge (In Lieu of \$1,000.00 Service Establishment Charge when the customer already has a T1 in place)	N/A	\$200.00
c. D Channel Backup	\$100.00	\$150.00
d. Directory Numbers:		
Primary Directory Number (w/each ISDN-PRI)	No Charge	No Charge
Additional Directory Numbers	\$2.00/Directory Number	\$25.00/Initial Service Establishment Request
3. CIRCUIT SWITCHED FEATURES:		
a. Features:		
1. Clear Channel Capability	No Charge	No Charge
2. Call-by-Call Capability for the following:		
a. Public Network Calls (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
b. DID (1)	No Charge	No Charge
c. FX: All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d. Tie Facility: All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e. InWATS: All existing tariff rates apply to measured InWATS.	\$10.00	\$50.00
f. OutWATS: All existing tariff rates apply to measured OutWATS.	\$10.00	\$50.00
3. Advanced Calling Services:		
Caller ID - Basic (per PRI)	Included w/ISDN-PRI (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. Subsequent Feature Additions/Changes: Feature Additions/Changes per PRI	N/A	\$50.00
c. Move Charge To Move ISDN-PRI Service, per PRI	N/A	\$25.00

- (1) Rates for blocks of numbers are provisioned under the Company's DID tariff.
(2) Rate includes a \$0.04 charge on 23 channels for Telecommunications Relay Service.

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EFFECTIVE: August 18, 2003

ISSUED BY: 
Paul E. Pederson, Vice-President

PRIVATE LINE SERVICE

I. GENERAL

- A. The regulations specified in this section of the tariff, in addition to the General Regulations, Part I of this tariff, govern the furnishing of private line service.
- B. Private line services can consist of facilities for both interexchange and intraexchange service.
- C. Private line services can be provided on a two-point or multi-point basis. The facilities can consist of, but are not limited to: circuits, channels and other service terminations to furnish voice transmission as bridged connections to exchange service lines or as PBX extension or tie lines, foreign exchange or foreign central office service. Also for remote metering, supervisory controls, miscellaneous signaling, teletypewriter service, data transmission, private land radio telephone systems and other authorized uses.

II. REGULATIONS

- A. Facilities consisting of various circuit arrangements may be furnished for customers other than for the connection of ordinary telephone service, however the establishment of exchange and message toll telephone service shall take precedence over all other services and uses.
- B. Private line service shall not be used for any purpose for which a payment or other compensation shall be received by either the customer or any authorized or joint user or in the collection, transmission, or delivery of any communication for others. This provision does not prohibit an arrangement between the customer and the authorized or joint users to share the cost of the private line service.

Issued: September 11, 1981 Issued By: _____

Stuart S. Draper

Effective: October 21, 1981 Title: _____

President

PRIVATE LINE SERVICE

III. MINIMUM SERVICE PERIOD

The minimum service period for private line service is one month. However, a longer contract period may be required where unusual costs are involved to furnish service.

IV. SUSPENSION OF SERVICE

Upon request of the customer, private line service and associated equipment which can be made inoperative without affecting other associated services of an installation may be suspended after the initial month of service subject to the same regulations for Temporary Suspension of Service as provided in Part III, Section 10 of this Tariff.

V. MONTHLY RATES

A. Intraexchange Channels

1. Within the service area between points in different buildings not on the same premises:

(a) Channels between a customer's premises and the Telephone Company central office,

each..... \$4.00

(b) Additional points, each..... \$4.00

2. Extension lines or circuits between the main building and other buildings on the same continuous property of one customer:
each channel..... \$1.00

Note: Appropriate rates and charges for extension service, PBX main telephones or lines, and terminations in key telephone systems, etc. are applicable with channels provided in 1 and 2 preceding.

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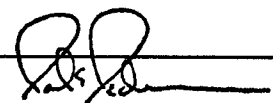
Effective: October 21, 1981 Title: President

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WILTON TELEPHONE COMPANY
New Hampshire

Part V
Section 1
Third Revised Sheet 1
Cancels Second Revised Sheet 1

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Paul E. Pederson, Vice-President

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WILTON TELEPHONE COMPANY
New Hampshire

Part V
Section 1
Second Revised Sheet 2
Cancels First Revised Sheet 2

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Paul E. Pederson, Vice-President

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Toll Service

I. Message Telecommunications Service

<u>Service category</u>	<u>Rate Element</u>	<u>Rate</u>
MTS	Per Message	.016
	Day-Per minute	.192
	Day-Per second	.0032
	Evening-Per minute	.12
	Evening-Per second	.002
	Night/Weekend-Per minute	.08
	Night/Weekend-Per second	.0014
	Credit-Day-First 0 to 480 minutes - Note: Only New Hampshire Calling service customers receive a 25% discount	See Note
	Credit-Day-Next 481 to 4,800 minutes-Per minute	.09
	Credit-Day-Over 4,800 minutes-Per minute	.11
Incremental Charges	Customer Dialed-Calling Card	.52
	Coin Paid Station-to-Station	.56
	Station-to-Station Coinless Collect	.85
	Operator Station-to-Station	1.32
	Person-to-Person	2.85

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Issued: April 29, 1997

Effective: June 2, 1992

Issued By: 

Title:

Stuart S. Draper
President

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New Hampshire

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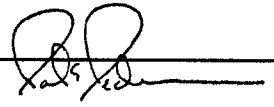
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WILTON TELEPHONE COMPANY
New Hampshire

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Paul E. Pederson, Vice-President

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New Hampshire

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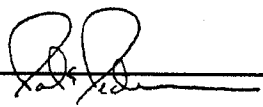
Paul E. Pederson, Vice-President

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New Hampshire

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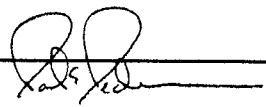
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WILTON TELEPHONE COMPANY
New Hampshire

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Section 6
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Paul E. Pederson, Vice-President

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NHPUC No. 5 - Telephone
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New Hampshire

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Section 6
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Paul E. Pederson, Vice-President

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SERVICE CHARGES

I. GENERAL

A. Definitions

The term Service Charge as specified herein and in other Sections of this Tariff is defined as a charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone access line service. Service Charges are categorized as (1) Service Ordering Charge, (2) Central Office Line Connection Charge, (3) Premises Visit Charge.

B. Service Charges

ELEMENT 1

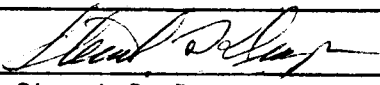
Service Ordering Charge

The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for access service ordered to be performed or provided at the same premises. The term "per order" means all work or service ordered at the same time for the same account.

The service order activity is classified as either initial, subsequent or record change. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of access service (Initial Service Order Charge applies) to each order for a move, change, or addition to existing access service (Subsequent Service Order Charge applies) or to each requested change which only involves changing the Company's records; (Record Change Order Charge applies).

Issued: August 29, 1986

Issued by:


Stuart S. Draper
President

Effective: January 1, 1987

Title:

Authorized by NHPUC Order No. 18514 in Case No. DE 86-154,
dated December 19, 1986.

ELEMENT 2

Central Office Line Connection Charge

The term Central Office Line Connection charge that applies for arranging an exchange line to provide service between the central office and the customer's premises. The charge applies for work including but not limited to:

1. Making and changing connections in the central office.
2. Making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.

Issued: June 14, 1982

Issued By:


Stuart S. Draper

Effective: June 1, 1982

Title:

President

(Authorized by NHPUC Order No. 15, 689 in Case No. DR81-243, dated June 4, 1982.)

ELEMENT 3

Premises Visit Charge

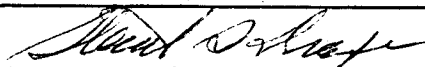
The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer including work required on the circuit or access line between the serving Central Office up to and including the protector or an outside circuit between premises or locations on the same premises.

Maintenance of Service Call Charge

The customer shall be responsible for the payment of all charges for visits by the Telephone Company to the premises of the customer or authorized or joint users where the service difficulty or trouble report results from use of equipment or facilities provided by the customer or his authorized users or joint users. See Maintenance of Service Call Charge, page 4 this section.

Issued: August 29, 1986

Issued by:



Effective: January 1, 1987

Title:

Stuart S. Draper
President


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dated December 19, 1986.

C. Regulations

1. Service Charges are in addition to all other rates and charges that may be applicable for service and equipment provided by the Telephone Company. Other rates and charges include, but are not limited to, One-Time Charges and Non-recurring Charges.
2. One or more of the above service charges may not be applicable to a request or the associated work functions if the request results in the partial or complete disconnection of service or if a particular work function optional at the discretion of the Company.

Issued: August 27, 1986

Issued by:



Effective: January 1, 1987

Title:

Stuart S. Draper
President

Authorized by NHPUC Order No. 18514 in Case No. DE 86-154,
dated December 19, 1986.

D. Service Charge Schedule For Residence and Business Service

ELEMENT 1, per request

- a. Initial.....\$10.00
- b. Subsequent..... 8.00
- c. Record order..... 6.00

ELEMENT 2, per central office line or trunk.....\$10.00

ELEMENT 3, per customer requested visit, per premises.\$13.00

MAINTENANCE OF SERVICE CALL CHARGE, per service unit..\$25.00

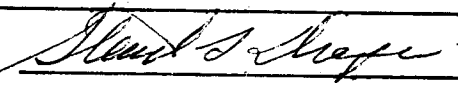
E. Move and Change Charges

1. GENERAL

- a. Except as provided elsewhere in this tariff, the charges specified herein apply to moves and changes of access service on the same premises of a customer.
- b. No charges are made to change from one basic service to a lower grade of basic service. In addition, no Element 1 service charge is made for requests which result in a change in records which primarily benefit the Company.
- c. The aggregate charges for moves and changes done at the same time shall not exceed the charge that would apply if the services were removed and installed anew.

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Issued by:


Stuart S. Draper
President

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Title:

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NHPUC No. 5 - Telephone
WILTON TELEPHONE COMPANY

Part VI - Charges
Section 1
1st Revised Page 5
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"SERVICE CHARGES" GENERAL E. Move, Rewire and Change Charges (Continued)
previously on this page has been deleted.

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Issued by: 

Stuart S. Draper
President

Effective: January 1, 1987

Title: _____

Authorized by NHPUC Order No. 18514 in Case No. DE 86-154,
dated December 19 1986

F. LIFELINE PROGRAM

1. Lifeline is an assistance program which provides, for qualifying low-income customers, a monthly credit toward one residential network access line per household at the customer's principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance
Temporary Assistance for Needy Families
National School Lunch's free lunch program

(N
(N

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, identify the program(s) from which the customer receives assistance, and agree to notify the Company when the customer ceases to receive such assistance.

3. Eligible Customers are those that meet the following criteria:
 - a. Must be receiving aid from at least one of the assistance programs listed in 2. above.
 - b. Must be the billed party for the residential network access line to which the credit is to be applied.
4. The credit to the network access line provided by this program is applicable only to the monthly rate of one residential network access line at the customer's principal place of residence. The credit will equal \$1.75 or the tariffed rate for the network access line to which the credit will apply, whichever is less.

B. LIFELINE PROGRAM (Continued)

5. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL) as per NECA Tariff FCC - No. 5, 4.6.7.(A).
6. The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the Commission.
7. An eligible customer who elects toll blocking shall not be required to provide a service deposit in order to initiate the Lifeline credit

Issued: December 12, 1997

Issued By: 

Stuart S. Draper

Effective: January 1, 1998

Title: President

Issued in compliance with NHPUC Order No. 22,793 in Docket No. DE 97-179, dated November 26, 1997.

G. LINK UP NEW HAMPSHIRE PROGRAM

1. Link Up New Hampshire is a connection assistance plan that provides reduced Service Charges for low-income households for one residential Network Access Line per household at the principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance
Temporary Assistance for Needy Families
National School Lunch's free lunch program

(N)
(N)

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, and identify the program(s) from which the customer receives assistance.

3. Eligible customers must be receiving aid from at least one of the assistance programs listed in I.G.2. above.
4. The reduction in Service Charges provided by this program is applicable only to Service Charges for the initial installation of a residential Network Access Line. The reduction is equal to 50% or one-half of such amount, not to exceed \$30.00.

RESTORAL OF SERVICE

Service that has been temporarily interrupted for nonpayment of bills will be restored upon payment of all service charges due as if there had been no interruption. An account may consist of a main telephone including any other associated equipment, a main trunk with all additional trunks and associated equipment of a private branch exchange or a private line channel or service with any associated equipment.

The additional charge for restoring service for each account will be \$15.00.

If service has been temporarily interrupted and payment is not received, the Company reserves the right to discontinue service within approximately ten days following the interruption. If service is discontinued and subsequently reestablished, charges apply for a new installation of service.

Issued: _____ Issued By: _____
Stuart S. Draper
Effective: _____ Title: _____
President

INTERIOR WIRING

I. RESIDENTIAL BUILDINGS

- A. The standard method of providing service within a residential building is by exposed wiring. It is the responsibility of the owner, customer or builder to provide a means of entrance into the building which is satisfactory to the Telephone Company and to provide space for mounting the necessary terminal and station protection equipment and, where riser cable is required, a reusable means to reach each floor and each suite on each floor where telephone service is desired.
- B. For the initial establishment of service the Telephone Company will install concealed wiring in residential buildings as follows:
 - 1. During construction, where post-construction concealed wiring is not feasible and where, if riser cable plant is required, the customer or builder provides conduit or other reusable means satisfactory to the Telephone Company to reach each floor and each suite on each floor, and subject to the following conditions:
 - a. The request is made by a duly authorized person suitably in advance to permit the Telephone Company to perform its work on a scheduled basis.
 - b. The type and stage of construction are suitable for the work in the Telephone Company's opinion.
 - c. The Telephone Company decides the type of wiring to be used and the method of installing it.
 - d. Because the Telephone Company has no control over construction operations or over the premises where the wires are concealed, it cannot guarantee that such concealed wires will function properly. If concealed interior wire is unusable at the time service is established, or subsequently, service will be provided by whatever means is feasible.
 - e. The Telephone Company does not guarantee that subsequent changes in or additions to wiring installed during construction will be concealed.

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Stuart S. Draper

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Title:

President

2. After construction, where the type of construction permits concealed wiring to be installed utilizing standard installation methods or where the customer provides a means of concealment satisfactory to the Telephone Company.
- C. Any required conduit or similar type construction involved in furnishing concealed wiring must be installed and maintained at the expense of the customer, owner or builder. Such construction must be installed in a manner which is acceptable to the Telephone Company.
- D. When the Telephone Company installs concealed wiring other than as provided in B. above at the request of the owner, customer or builder, the latter may be required to pay the difference between the cost of the work done and the cost that the Telephone Company would have incurred for exposed wiring.
- E. Where, due to the type of construction of the building or the conditions imposed by the applicant, abnormal expense is incurred by the Telephone Company, the applicant may be required to pay the difference between the expense incurred by the Telephone Company and the expense which would normally have been incurred for the installation.
- F. Regular Service Connection Charges and Installation Charges apply for items of service and equipment when service is established.

Issued:

Issued By: _____

Stuart S. Draper

Effective:

Title: _____

President

CONSTRUCTION CHARGES

I. GENERAL

- A. The regulations specified in II, III, IV and V, following apply for main telephone exchange and private branch exchange services and for private line service between points not on the same continuous property.
- B. The Telephone Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of construction is required, such as submarine cable or radio, or if service is desired at remote locations, the provision in this section governing Special Conditions, the regulations in this Tariff pertaining to Hazardous or Inaccessible Locations, or other established Telephone Company practices and procedures apply.
- C. When a service specified in A. above is extended to another building on the same continuous property of a customer, or when a private line service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in Section 3.
- D. If the furnishing of facilities and service involves a special assembly, a special installation, or disproportionately large construction, maintenance or replacement costs, or expenses on the part of the Telephone Company, charges for the construction are determined in accordance with the Special Conditions provisions in this Section.
- E. If within one year of the time when a special construction charge for highway or private property construction has been incurred, conditions change so that the whole or a part of the charge should be assumed either by a new customer or by the Telephone Company, an equitable refund will be made.
- F. Pole line costs, referenced in this tariff, are based on the current charges on file with the Public Utilities Commission.
- G. Highway construction furnished under the conditions specified in I and II is the property of the Telephone Company and will be maintained and replaced by the Company at its expense. The Telephone Company at its expense will furnish, own, and maintain the associated circuit construction.

II. HIGHWAY CONSTRUCTION

- A. Where no general distribution plant exists, the Company will

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II. HIGHWAY CONSTRUCTION (continued)

provide, without a special construction charge, 3/10 of a mile (route measurement) of normal type construction for each customer to be served. Construction in excess of this allowance for joint ownership will be provided at the full pole line cost. Where attachment to facilities of another wire-using company will be provided, the attachment charge incurred by the Company will be assumed by the customer(s). These charges will be provided among all customers to be served by the proposed construction.

- B. Where general distribution plant exists, the Telephone Company will furnish all required construction of normal type on general distributing plant already occupied by lines of the Telephone Company unless other customers along such facilities are entitled to refund of highway special construction charges, incurred during the previous year. Where refunds are involved, such construction is treated as new construction in accordance with Paragraphs A. above and I E. preceding.
- C. The minimum service period is one year for service involving an extension of highway construction or the use of an extension of highway construction build during the preceding year. If service is being transferred, an unexpired minimum service period may be assumed by a second customer.
- D. When a customer is so located that it is necessary to use a private right-of-way to furnished service and the company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way.

III. PRIVATE PROPERTY CONSTRUCTION

A. GENERAL

- 1. Aerial or underground telephone construction located on private property is considered private property construction, the cost of which will be assumed by the customer or prorated among all customers to be served by the proposed construction and occupying the same such private property, and is subject to the regulations in B. and C. following.
- 2. That portion of construction on private property which within one year from the date of installation of telephone service, has been accepted as a municipally-owned and maintained road is furnished under the regulations applicable to Highway Construction as shown in II. preceding.

III. PRIVATE PROPERTY CONSTRUCTION

A. GENERAL (continued)

3. The principal location for residence service customers is considered to be the customer's dwelling.
4. The principal location for business service customers is considered to be the main office on the premises of the customer, except that where private branch exchange service is furnished, the principal location is considered to be the building in which the private branch exchange switching equipment is located.

B. POLE CONSTRUCTION

Poles on private property to service the customer(s) principal location are subject to the regulations below.

1. If a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Telephone Company, the Telephone Company furnishes the first pole for each customer without charge and the customer(s) assumes the cost of any additional pole line costs. Such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expense. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
2. If the Telephone Company is required to furnish telephone service through joint ownership in a pole line of another wire-using company, the pole line cost, beyond the first pole for each customer, will be charged to the customer or prorated among all customers to be served. Where attachment charges are incurred by the Company, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
3. If a pole line suitable for telephone occupancy is built by the customer(s) requesting service the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line shall be constructed in a manner acceptable to the Telephone Company,

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

B. POLE CONSTRUCTION (Continued)

and will be the property of the customer(s). The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.

4. The customer(s) shall assume the expense of maintenance and replacements made necessary by any act of the customer(s) or representatives of the customer(s) or by circumstances over which they have control.
5. The minimum service period is one year for service which involves pole line construction on private property.

C. UNDERGROUND CONSTRUCTION

Underground construction on private property to serve the customer(s) principal location is subject to the following regulations:

1. When the Company determines that the normal type of construction is underground:
 - a. For underground wire or cable construction of a type not requiring conduit, the Telephone Company furnishes without charge all trench work for a maximum route distance of 400 feet on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The customer(s) assumes the cost of providing a suitable entrance into the building.
 - b. For underground conduit construction, the Telephone Company furnishes trench work in accordance with a. preceding. The customer(s) assumes the cost of conduit material to be placed by the Telephone Company at its expense. The customer(s) assumes the cost of providing a suitable entrance into the building.
2. When the company determines that the normal type of construction is aerial but underground construction is built at the request of the customer:
 - a. For underground wire or cable construction of a type not requiring conduit:

WILTON TELEPHONE COMPANY

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

C. UNDERGROUND CONSTRUCTION (Continued)

- (1) First 200 feet route measurement - the customer assumes full cost of trench work.
- (2) Beyond 200 feet route measurement - the customer assumes full cost of trench work, less a credit of one pole based on the current pole line cost.
- (3) The customer assumes the cost of providing a suitable entrance into the building.

b. For underground conduit connection:

- (1) First 200 feet route measurement - the customer assumes full cost of all trench work and conduit material.
- (2) Beyond 200 feet route measurement - the customer assumes the full cost of all trench work and conduit material, less a credit of one pole based on the current pole line cost.
- (3) The customer assumes the cost of providing a suitable entrance into the building.

c. The construction work in 2.a. and 2.b. preceding may be build either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The Telephone Company does not make any credit allowances where construction is built by the customer.

3. The minimum service period is one year for service provided in accordance with the preceding where the circuit distance is in excess of 200 feet route measurement and the Telephone Company has assumed all or part of, or has given the customer(s) credits against, the cost of underground construction in excess of 200 feet.

IV. MAINTENANCE AND REPLACEMENT OF CIRCUIT AND CONDUIT CONSTRUCTION

- A. Circuit construction furnished under III, C. preceding is furnished, owned and maintained by the Telephone Company. Any necessary trench or conduit work in connection with maintenance and replacement is done at Telephone Company expense.
- B. If the rendering of access to the conduits, provided under III, C. preceding, is unusually expensive, the customer(s) is required to bear the unusual expense incurred in opening and closing the

Issued: October 9, 1986

Issued by: Stuart S. Draper
Stuart S. Draper
President

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IV. MAINTENANCE AND REPLACEMENT OF CIRCUIT AND CONDUIT CONSTRUCTION
(Continued)

trench in connection with maintenance and replacement or to provide service over a new route.


- C. The customer(s) assumes the expense of maintenance and replacement of circuit construction, provided under III, C. preceding, made necessary by some act of the customer or his representative, or by circumstances over which the customer(s) has control.

V. SPECIAL CONDITIONS

- A. If customer(s) within the exchange area desires or requires a form of highway or private property construction that is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionately large in comparison with the estimated revenue, special construction charges apply to cover the excess costs.
- B. If a special installation involving special construction is made on behalf of the customer(s), or if the cost involved is disproportionately large in comparison with the estimated revenue, charges based on costs apply, in addition to Service Charges specified in Section 3. If there is considerable cost involved for design and installation, service is furnished subject to a minimum guarantee for at least twelve months service. If a special installation request is cancelled, a processing fee may apply for the expense incurred in engineering the service arrangement.
- C. For a change in construction not provided for in this schedule, charges based on cost apply.
- D. If conditions change so that the whole or a part of a special construction charge previously paid by a customer(s), as provided in Paragraph B. and C. preceding, is assumed either by a new customer(s) or by the Telephone Company, an equitable refund will be made.

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Issued by:


Stuart S. Draper
President

Effective: September 15, 1986

Title:

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CONSTRUCTION CHARGES PRICE LIST

A. Poles - Private Property Construction

Joint owned - \$390/pole
Solely owned - \$780/pole

B. Highway Construction (per 1/10 of a mile route measurement)

Joint owned - \$ 895/ 1/10 mile
Solely owned - \$1,785/ 1/10 mile

C. Underground Construction:

Where underground construction is involved, the charge to the customer will be based on the actual construction charge incurred by the Telephone Company, less any applicable allowance.

DR 96-027

Order No.22,020

Issued: January 24, 1996

Effective: March 1, 1996

Issued By: 

Title: Stuart S. Draper
President

NHPUC No. 5 - Telephone
WILTON TELEPHONE COMPANY
New Hampshire

Part VII
Section 1
First Revised Sheet 1
Cancels Original Sheet 1

The Wilton Telephone Company has filed with the Public Utilities Commission as Part VII of its tariff, NHPUC – No. 5, a map, showing exchange boundary and central office location.

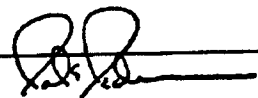
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A similar map is maintained in the Business Office of the Company at Wilton, New Hampshire.

(This sheet is for reference only.)

ISSUED: May 16, 2003
EFFECTIVE: May 19, 2003

ISSUED BY: _____


Paul E. Pederson, Vice-President

NHPUC - No. 5 - Telephone
WILTON TELEPHONE COMPANY

PART VIII
Switched Access
SECTION 1
1st Revised Sheet 1
Superseding Original Sheet 1

"SWITCHED ACCESS for use with FTS 2000 for the Federal Government and Custom Network Services previously appearing on this page is cancelled as no longer deemed necessary in this Tariff".

Issued: August 1, 1993

Issued By: 

Effective: August 1, 1993

Title: President

Filed in Compliance with NHPUC Order No. 20,850 in Case No. DR 93-095
dated May 25 1993